

Sage People **Enhanced Domains** **Explained: Next Steps**

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Template Version Control

Version #	Author(s)	Description	Date
1.0	Customer Success	Initial version	02/02/2023
1.1	Customer Success	Updates to the following sections: How to enable Enhanced Domains, Sites, HCM Form Definitions, Classic Email templates and Recruit Base URL	16/03/2023
1.2	Customer Success	Updates to the following sections: Deployment dates, Mobile App, new Azure SSO screenshot, addition of '/' to site URLs	11/07/2023

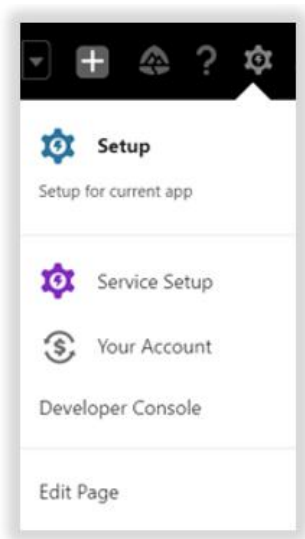
Document Version Control

Version #	Author(s)	Date	Reviewed by	Review date	Approved by	Approved date
1.1.	Customer Success	16/03/2023	Matt Deren Matt Wallace	22/03/2023	Matt Deren Matt Wallace	29/03/2023
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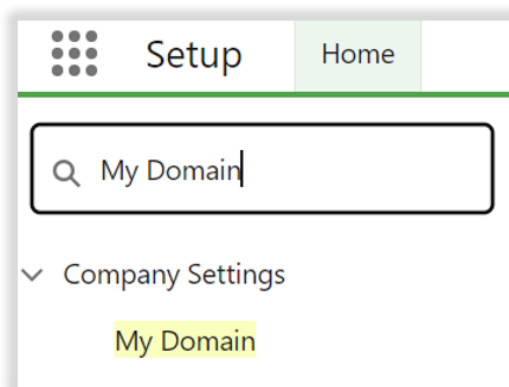
How do we check to see if Enhanced Domains has been enabled in our org?

Where do we go to check if to see if we have Enhanced Domains enabled?

Go to **Setup**.



In the Quick Find box, type in **My Domain**.



In **My Domain Details** if the 'Current My Domain URL' shows 'Company Name.my.salesforce.com with enhanced domains' your org has been enabled to use Enhanced Domains.

My Domain Settings

My Domain showcases your company's brand and keeps your data more secure. The domains that Salesforce hosts for your org include your company domain.

My Domain Details

Edit

Current My Domain URL	sage111.my.salesforce.com with enhanced domains
My Domain Name	sage111
Domain Suffix	Standard (*.my.salesforce.com)
☒ Use enhanced domains i	

Edit

IMPORTANT

Irrespective of whether your org has or hasn't been switched over to use Enhanced Domains, **all customers** are required to carryout all of the checks/actions outlined in this guide in readiness for the mandated switch over in Production orgs from **1 September 2023** which will be included as part of the [Salesforce Winter '24 release upgrade](#).

Reason for the change

From 3 February 2023 as part of the Salesforce Spring '23 mandatory release, all Sage People orgs were automatically enrolled to Enhanced Domains (unless you chose to *opt out in February and June 2023), which meant that any orgs that used the [cloudforce.com](#) Domain suffix in the org URL would have been automatically changed to the new [my.salesforce.com](#) Domain suffix as part of the automatic enrolment.

*Note: Opting out of Enhanced Domains is **only temporary**, all Sage People Production orgs will need to have switched over to Enhanced Domains before the start of September 2023 when this feature will be enforced as part of the [Salesforce Winter '24](#) mandatory release.

As a result of this change, there are certain actions that will need to be carried out once Enhanced Domains have been enabled and this will impact **both cloudforce.com and my.salesforce.com** (without Enhanced Domains enabled) Domain suffixes i.e. once Enhanced Domains is enabled URLs will change. You will need to complete checks in your Production org to ensure that there are no interruptions to the impacted areas within the system.

What is changing?

Salesforce is retiring the [cloudforce.com](#) Domain suffix. Enhanced Domains are only available with the [my.salesforce.com](#) Domain suffix.

What is a Domain?

In simplest terms, a Domain is the name of a website. A URL is made up of the Domain name and a Domain suffix e.g. [my-domain-name.my.salesforce.com](#). The 'my-domain-name' element of the URL is the Domain name that was chosen by you as part of your implementation and the 'my.salesforce.com' element is the Domain suffix set by Salesforce as Sage People is hosted on the Salesforce platform. An example would be <https://acmewidgets.my.salesforce.com>

What are Enhanced Domains?

Enhanced Domains is the latest version of the Salesforce 'My Domain' functionality which:

- Meets current internet browser requirements
- Meets current security standards
- Removes server instance names from Sage People URLs meaning that:
 - URLs are easier for users to remember
 - URLs do not change if your Sage People system is moved to an alternative server

What if we do nothing?

If you chose not to opt out of the Enhanced Domains auto enrolment prior to 3 February 2023 or 1 June 2023, your org will have had Enhanced Domains enabled as part of either the Salesforce Spring '23 mandatory release or the Salesforce Summer '23 mandatory release. This means that if your org used the cloudforce.com Domain suffix in the org URL, this will have been automatically changed to the new my.salesforce.com Domain suffix as part of the automatic enrolment.

What impact will this have had on our org?

If you did nothing and your org has been auto enrolled to use Enhanced Domains, the following issues may occur (this is not an exhaustive list and is not limited to):

- Users can experience errors when attempting to access Sage People
- Some embedded content stored in Sage People may no longer appear
- Third-party applications can lose access to your data
- Single Sign-On integrations with sandboxes can fail
- Single Sign-On integrations with Sage People systems using the cloudforce.com Domain suffix can fail

What actions do we need to take if our org has been auto enrolled to use Enhanced Domains?

You should carryout all of the checks outlined in this guide. Immediate actions are as follows:

- [Single Sign-On in Production](#)
- [Single Sign-On in Sandbox](#)
- [API End Points](#)
- [Firewalls and Whitelisting of Domain Name](#)
- [Base URL updates](#)
- [Remote Sites](#)
- [Routing and Redirect Policies](#)
- [US Benefits powered by PlanSource](#)

Note: A [URL redirect](#) will be in place for some areas of the Sage People functionality in your Production org until the end of August 2024 which means there should be no immediate

disruption to the processing of these impacted functionality areas. URL redirects for legacy domains (e.g., cloudforce.com) will be removed as part of the **Salesforce Winter '26 release**, scheduled for **October 2025**. Redirects typically end in **sandbox environments first**, followed by **production orgs shortly after**, so any dependencies on outdated URLs should be addressed ahead of this release window to avoid disruption.

We have opted out of the Enhanced Domains auto enrolment, what do we need to do next?

Opting out of Enhanced Domains is only **temporary**, all Sage People orgs will need to have switched over to Enhanced Domains before the start of September 2023 when this feature will be enforced as part of the Salesforce Winter '24 mandatory release.

You should carryout all of the checks outlined in this guide between now and the end of August 2023.

How do we enable Enhanced Domains?

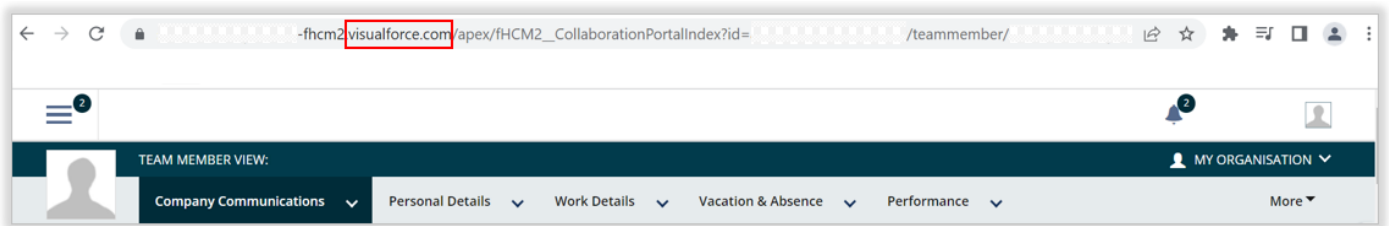
How do we enable Enhanced Domains?

Before you enable Enhanced Domains, you may want to send out a communication and/or add an HR Noticeboard message to WX to inform your employees that there may be some disruption to the Sage People service whilst you action the enablement of Enhanced Domains.

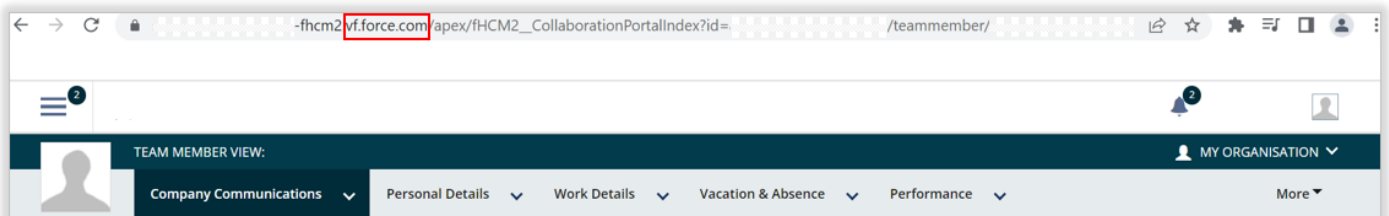
We also recommend that you copy and paste your current WX URL into Notepad incase you need this for reference at any point when completing the actions in this guide. To get this, click into WX from the HR Portal Home page and copy the URL (this will currently show as visualforce and will change to vf.com).

For example:

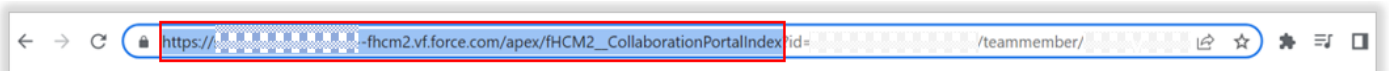
WX URL before Enhanced Domains is enabled:



WX URL after Enhanced Domains is enabled:

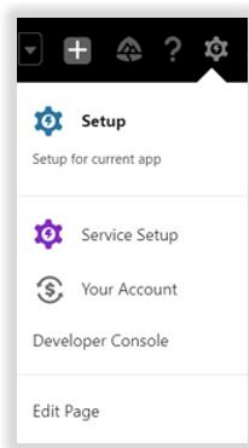


When you copy the new URL to be sent out to employees to bookmark, you only need to copy up to **..CollaborationPortalIndex**, everything else past this in the URL relates to the individual Team Member.

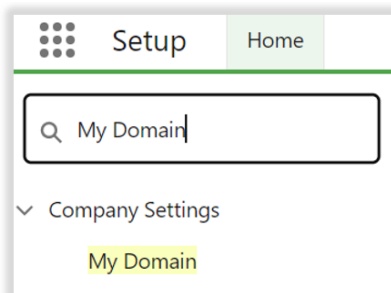


To enable Enhanced Domains:

Go to **Setup**.



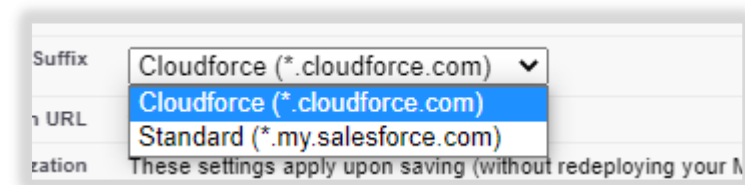
In the Quick Find box, type in **My Domain**.



Click **Edit** in the **My Domain Details** section.

A screenshot of the 'My Domain Details' page in Salesforce. The page shows the current My Domain URL as 'fs-940.cloudforce.com'. It includes a warning to review My Domain Considerations in Salesforce Help. Below, there are fields for 'My Domain Name' (fs-940) and 'Domain Suffix' (Cloudforce (*.cloudforce.com)). A 'Check Availability' button is next to the domain name field. The 'Your chosen new My Domain URL' is 'fs-940.cloudforce.com'. At the bottom, there is a section for 'URL Stabilization' with a checkbox and a note that these settings apply upon saving.

If you want to change the 'My Domain Name' enter your preferred name and click **Check Availability**, this may take a few minutes to run – we recommend that unless there is a good reason to change the name, you do not change it. The proposed new domain name will show on the screen, select the new domain and click on the drop down list next to the 'Domain Suffix' field.



Select **Standard** (*.my.salesforce.com) and Save. Note: Once you click Save, a process runs in the background which may take up to 30 minutes to run. Once the process has run, you will receive an email confirming that this has been completed.

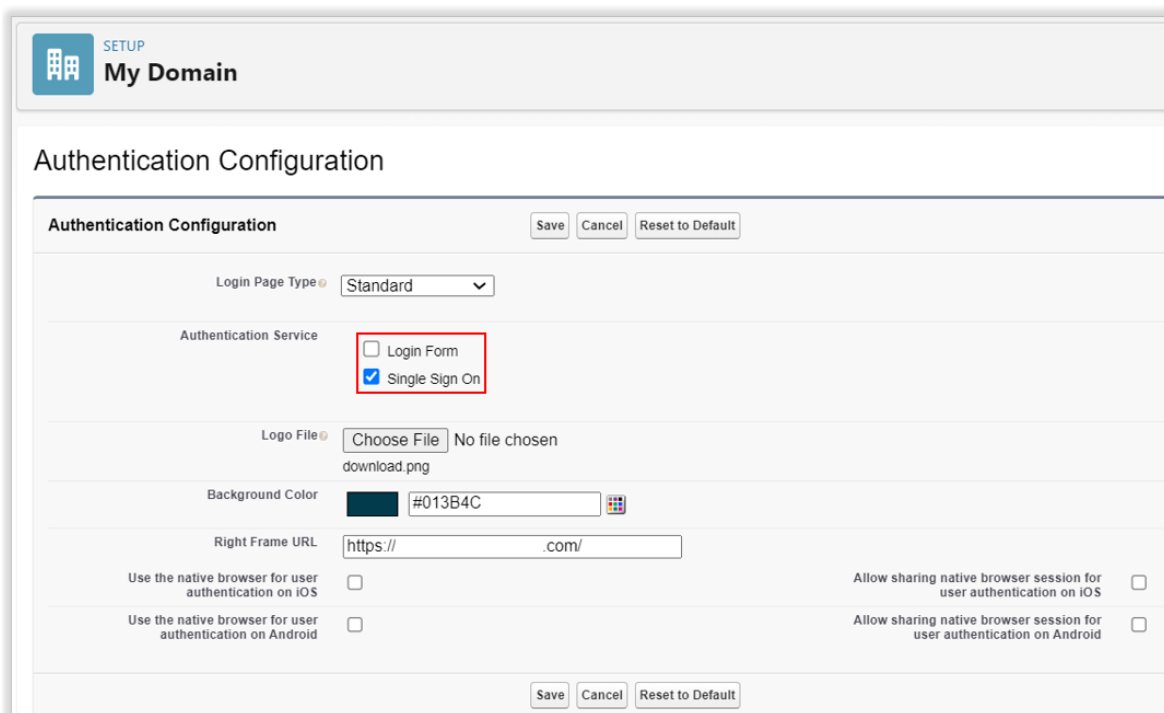
Once you have received the confirmation email, refresh the My Domain page, a new button called **Deploy New Domain** will appear, click **Deploy New Domain**.

Once the new Domain has been deployed and Enhanced Domains are enabled, you will be logged out of the org. Log back into the org as you now need to either:

1. Re-enable the SSO setting in the 'My Domain' page as this will have been cleared as part of the enablement of Enhanced Domains (if applicable) or
2. Check that the **Login Form** checkbox is ticked if you use Direct Login to access your org

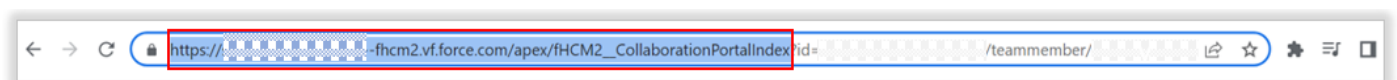
Go to **Setup** and type in **My Domain**. Scroll down to the **Authentication Configuration** section and click **Edit**.

In the **Authentication Service** section, if you use SSO, check that the **Single Sign On** box is ticked and that the **Login Form** checkbox is not ticked. If you use Direct Login, check that the **Login Form** checkbox is ticked and the Single Sign On box is not ticked > click **Save**.



The screenshot shows the 'My Domain' setup page in Salesforce. The 'Authentication Configuration' section is expanded. Under 'Authentication Service', the 'Single Sign On' checkbox is checked (highlighted with a red box), and the 'Login Form' checkbox is unchecked. Below this, the 'Logo File' is set to 'No file chosen', the 'Background Color' is '#013B4C', and the 'Right Frame URL' is 'https://.com/'. There are also checkboxes for 'Use the native browser for user authentication on iOS' and 'Android', and 'Allow sharing native browser session for user authentication on iOS' and 'Android', all of which are currently unchecked. 'Save', 'Cancel', and 'Reset to Default' buttons are visible at the top and bottom of the configuration section.

IMPORTANT: As soon as you have clicked Deploy New Domain, you will need to update your [Single Sign On Settings](#) (if applicable) as this action will stop users from accessing the Sage People system. **Your Single Sign On will not re-direct so immediate action is required.** From the HR Portal, click into your WX service to get the new URL as this is what you will now need to provide to your IT Team so that they can now update the Single Sign On settings.



Once you have deployed Enhanced Domains, you will need to send out a communication to provide your employees with the new WX URL so that they can update any saved bookmarks.

What do we need to do if My Domain already shows ‘my.salesforce.com’ and we haven’t enabled Enhanced Domains?

You will need to check that the ‘Use enhanced domains’ checkbox is ticked. If the checkbox is not ticked, please follow the instructions for [enabling Enhanced Domains](#).

You have the opportunity to change the URL domain name at this time should you wish to do so, for example:

From Current domain	fs-1234.my.salesforce.com to
New domain	CompanyName.my.salesforce.com

If you decide not to make any changes to the current ‘my-domain-name’ element of the URL, the URL remains unaffected once enhanced domains is enabled, for example:

From Current domain	fs-1234.my.salesforce.com
New domain	fs-1234.my.salesforce.com

Note: Even though your ‘Current domain’ URL already references ‘my.salesforce.com’, you still need to carryout all of the recommended checks highlighted in this guide to ensure that the correct URL links are referenced in the impacted functionality.

When do we need to have deployed Enhanced Domains by?

All Sage People orgs will need to have switched over to Enhanced Domains before the start of September 2023 when this feature will be enforced as part of the Salesforce Winter ’24 mandatory release. Sandbox deployment will start in August 2023 and Production deployment will start in September 2023.

Which functionality is impacted ?

From now until **October 2025**, an automatic redirect process remains in place for certain legacy URLs. Once this redirect ends as part of the mandatory **Salesforce Winter '26 release upgrade**, some functionality may be impacted. We strongly recommend reviewing the affected areas of your system as soon as possible. The areas impacted by Enhanced Domains are listed below, along with guidance on how to check and update each one:

[These](#) are the impacted areas that need to be checked/updated immediately. You should also check/update the areas below:

- [Bookmarks](#)
- [Sage People Mobile app](#)
- [HCM Form Definitions](#)
- [Static Resources](#)
 - [Internal Communications](#)
 - [Stylesheets](#)
 - [HR Noticeboards](#)
- [Custom formula fields](#)
- [Classic Email Templates to include Recruit](#)

How do we know what the new URLs will be called?

Please refer to the Salesforce guidance [here](#).

URL TYPE	FORMAT	URL FORMAT
Login	Old	<i>MyDomainName.my.salesforce.com</i>
	New	This URL will not change when you enable and deploy Enhanced Domains unless you also change your My Domain name or suffix.
Lightning	Old	<i>MyDomainName.lightning.force.com</i>
	New	This URL will not change when you enable and deploy Enhanced Domains unless you also change your My Domain name or suffix.
	New	<i>MyDomainName--PackageName.container.force.com</i> ¹
Salesforce Sites (this is the URL which needs to be referenced in HCM Form Definitions suffix)	Old	<i>SitesSubdomainName.secure.force.com</i>
	New	<i>MyDomainName.my.salesforce-sites.com</i>
Salesforce Sites (HTTP only)	Old	<i>SitesSubdomainName.force.com</i>
	New	<i>MyDomainName.my.salesforce-sites.com</i>
	New	This URL is reserved for future use. No related updates are required after you enable and deploy Enhanced Domains.
Visualforce	Old	<i>MyDomainName--PackageName.visualforce.com</i> ¹
	New	<i>MyDomainName--PackageName.ss.force.com</i> ¹

For more detailed information on URL redirection, please refer to the [URL-Redirects](#) article on the Community (please make sure you are logged into the Community before clicking on the link).

Single Sign-On Actions

What actions do we need to take in our Production org?

Action required for all customers using Single Sign-On (SSO); you will require support from your IT Department.

Action		
Org shows my.salesforce.com Domain and Enhanced Domains is enabled	Org shows my.salesforce.com Domain without Enhanced Domains	Org shows cloudforce.com Domain
No action is required.	If the Production Domain of the org is my.salesforce.com the domain URL will remain unchanged (unless you have changed the Domain name prefix). The Single Sign-On (SSO) settings will need to reference the Workforce Experience URL change (relay state).	If the Production Domain of the org is cloudforce.com, the Single Sign-On (SSO) settings will need to be updated to reflect my.salesforce.com And the Workforce Experience URL change (relay state).

You will need to work with your IT Department to update the configuration settings in your SSO platform to reference the my.salesforce.com Domain suffix.

Once Enhanced Domains are enabled, an SSO setting in the 'My Domain' page (accessed via Setup) of your Sage People org is cleared and will need to be re-enabled; you will see a checkbox next to the name of your SSO provider which needs to be selected and saved.

Please see below for some examples of how to make the required changes in Azure, Okta and Google Workspaces.

Examples used throughout are shown below (your org URLs may differ to these examples):

Pre-Enhanced Domains change

My Domain URL - <https://sage67.cloudforce.com>

WX URL - https://sage67--fhcm2.visualforce.com/apex/fHCM2_CollaborationPortalIndex

Post Enhanced Domains change

My Domain URL - <https://sage67.my.salesforce.com>

WX URL - https://sage67.my.salesforce.com/apex/fHCM2_CollaborationPortalIndex

Azure Enterprise App: Pre-Enhanced Domains change

Azure SSO - Sage People | SAML-based Sign-on ...

Enterprise Application

Overview
Deployment Plan
Diagnose and solve problems

Manage

Properties
Owners
Roles and administrators
Users and groups
Single sign-on
Provisioning
Self-service
Custom security attributes (preview)

Security

Conditional Access
Permissions
Token encryption

Upload metadata file | Change single sign-on mode | Test this application | Got feedback?

Set up Single Sign-On with SAML

An SSO implementation based on federation protocols improves security, reliability, and end user experiences and is easier to implement. Choose SAML single sign-on whenever possible for existing applications that do not use OpenID Connect or OAuth. [Learn more.](#)

Read the [configuration guide](#) for help integrating Azure SSO - Sage People.

- #### Basic SAML Configuration

Identifier (Entity ID) `https://sage67.cloudforce.com`

Reply URL (Assertion Consumer Service URL) `https://sage67.cloudforce.com`

Sign on URL `https://sage67--fhcm2.visualforce.com/apex/fHCM2_CollaborationPortalIndex`

Relay State (Optional) `https://sage67--fhcm2.visualforce.com/apex/fHCM2_CollaborationPortalIndex`

Logout Url (Optional) *Optional*
- #### Attributes & Claims

givenname	user.givenname
surname	user.surname
emailaddress	user.mail
name	user.userprincipalname
Unique User Identifier	user.mail

Sage People – Azure – Pre-Enhanced Domains change

SETUP

Single Sign-On Settings

SAML Single Sign-On Settings

[Back to Single Sign-On Settings](#)

Edit Delete Clone Download Metadata SAML Assertion Validator

Name	AzureSSO	API Name	AzureSSO
SAML Version	2.0	Entity ID	<code>https://sage67.cloudforce.com</code>
Issuer	<code>https://sts.windows.net/...</code>		
Identity Provider Certificate	CN=Microsoft Azure Federated SSO Certificate Expiration: 18 Jan 2026 19:09:28 GMT		
Request Signing Certificate	SelfSignedCert_09Jan2023_164451		
Request Signature Method	RSA-SHA256		
Assertion Decryption Certificate	Assertion not encrypted		
SAML Identity Type	Federation ID		
SAML Identity Location	Subject		
Service Provider Initiated Request Binding	HTTP Redirect		
Identity Provider Login URL	<code>https://login.microsoftonline.com/.../saml2</code>		
Custom Logout URL			
Custom Error URL			
Single Logout Enabled	☒		
Use Selected Request Signature Method for Single Logout	☐		
Identity Provider Single Logout URL	<code>https://login.microsoftonline.com/.../saml2</code>		
Single Logout Request Binding	HTTP Redirect		

Just-in-time User Provisioning

User Provisioning Enabled ☐

Endpoints

View SAML endpoints for your org, Experience Cloud sites, or custom domains.

Your Organization

Login URL	<code>https://sage67.cloudforce.com</code>
Logout URL	<code>https://sage67.cloudforce.com/services/auth/sp/saml2/logout</code>
OAuth 2.0 Token Endpoint	<code>https://sage67.cloudforce.com/services/oauth2/token</code>

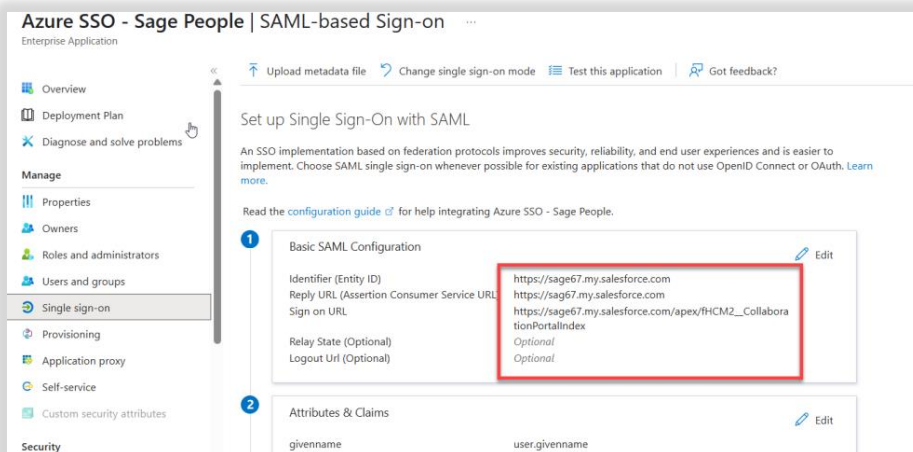
Edit Delete Clone Download Metadata SAML Assertion Validator

Azure Enterprise App: Post Enhanced Domains change

In Azure when logged in as Administrator, go to Azure Active Directory then into the Enterprise applications blade, opening the relevant App which is linked to Sage People.

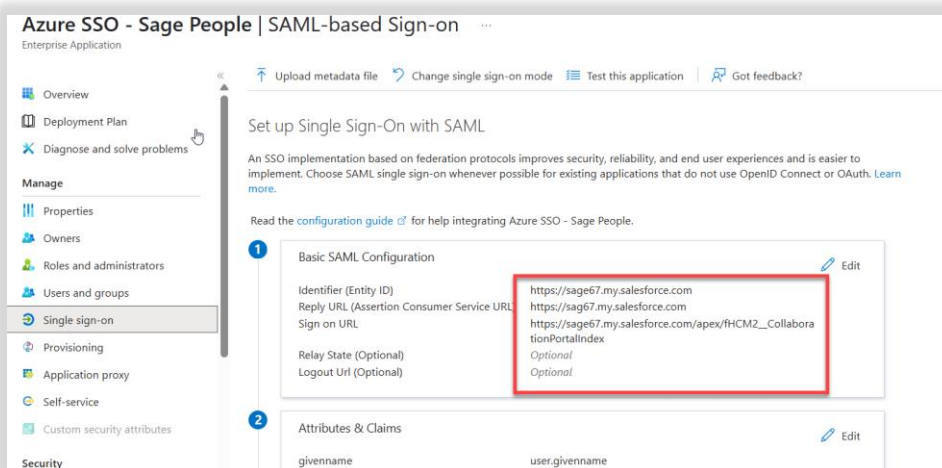
Open the Single Sign-On settings and edit Box 1 'Basic SAML Configuration'.

Update the Reply URL (ACS URL), Sign on URL and Relay State with the new URLs.



This is the only change required once Enhanced Domains has been deployed in the Sage People org, however for completeness and to avoid any misinterpretation in the future, we recommend that you also change the Entity ID both in Azure and in the Single Sign-On setup in Sage People.

See examples below:





SETUP

Single Sign-On Settings

SAML Single Sign-On Settings

[Back to Single Sign-On Settings](#)

[Edit](#) [Delete](#) [Clone](#) [Download Metadata](#) [SAML Assertion Validator](#)

Name	AzureSSO	API Name	AzureSSO
SAML Version	2.0		
Issuer	https://sts.windows.net/...	Entity ID	https://sage67.my.salesforce.com
Identity Provider Certificate	CN=Microsoft Azure Federated SSO Certificate Expiration: 18 Jan 2026 19:09:28 GMT		
Request Signing Certificate	SelfSignedCert_09Jan2023_164451		
Request Signature Method	RSA-SHA256		
Assertion Decryption Certificate	Assertion not encrypted		
SAML Identity Type	Federation ID		
SAML Identity Location	Subject		
Service Provider Initiated Request Binding	HTTP Redirect		
Identity Provider Login URL	https://login.microsoftonline.com/.../saml2		
Custom Logout URL			
Custom Error URL			
Single Logout Enabled	☒		
Use Selected Request Signature Method for Single Logout	☐ i		
Identity Provider Single Logout URL	https://login.microsoftonline.com/.../saml2		
Single Logout Request Binding	HTTP Redirect		

Okta

Okta App: Pre-Enhanced Domains change

SAML Settings

Edit

GENERAL

Single Sign On URL

Recipient URL

Destination URL

Audience Restriction

Default Relay State

https://sage67.cloudforce.com

https://sage67.cloudforce.com

https://sage67.cloudforce.com

https://sage67.cloudforce.com

https://sage67--
fhcm2.visualforce.com/apex/fHCM2__CollaborationPortalIn
dex

Sage People – Okta – Pre-Enhanced Domains change

SETUP

Single Sign-On Settings

SAML Single Sign-On Settings

Back to Single Sign-On Settings

Edit

Delete

Clone

Download Metadata

SAML Assertion Validator

Name	OKTA SSO	API Name	OKTA_SSO
SAML Version	2.0	Entity ID	https://sage67.cloudforce.com
Issuer	http://www.okta.com/... EMAILADDRESS=info@okta.com, CN=dev-4653744, OU=SSOProvider, O=Okta, L=San Francisco, ST=California, C=US Expiration: 18 Jan 2033 19:13:32 GMT		
Identity Provider Certificate	SelfSignedCert_09Jan2023_164451		
Request Signing Certificate	RSA-SHA256		
Request Signature Method	Assertion not encrypted		
Assertion Decryption Certificate	Federation ID		
SAML Identity Type	Subject		
SAML Identity Location	HTTP Redirect		
Service Provider Initiated Request Binding	https://...okta.com/app/..._oktasso_1/.../sso/saml		
Identity Provider Login URL			
Custom Logout URL			
Custom Error URL			
Single Logout Enabled	☐		

Just-in-time User Provisioning

User Provisioning Enabled ☐

Endpoints

View SAML endpoints for your org, Experience Cloud sites, or custom domains.

Your Organization

Login URL	https://sage67.cloudforce.com
Logout URL	https://sage67.cloudforce.com/services/auth/sp/saml2/logout
OAuth 2.0 Token Endpoint	https://sage67.cloudforce.com/services/oauth2/token

Edit

Delete

Clone

Download Metadata

SAML Assertion Validator

Okta App: Post Enhanced Domains change

Sign into the main Okta portal as an Admin user, then click the Admin tools button. Choose Applications from the side menu, then choose the relevant App which is linked to Sage People. Go to General then click edit next to SAML Settings.

Update the Single Sign-On URL (including Recipient and Destination URLs) and Default Relay

State with the new URLs.

SAML Settings

[Edit](#)

GENERAL

Single Sign On URL	<code>https://sage67.my.salesforce.com</code>
Recipient URL	<code>https://sage67.my.salesforce.com</code>
Destination URL	<code>https://sage67.my.salesforce.com</code>
Audience Restriction	<code>https://sage67.cloudforce.com</code>
Default Relay State	<code>https://sage67-- fhcm2.vf.force.com/apex/fHCM2__CollaborationPortalIndex</code>

This is the only change required once Enhanced Domains has been deployed in the Sage People org, however for completeness and to avoid any misinterpretation in the future, we recommend that you also change the Audience Restriction (Entity ID) both in Okta and in the Single Sign-On setup in Sage People.

See examples below:

SAML Settings

[Edit](#)

GENERAL

Single Sign On URL	<code>https://sage67.my.salesforce.com</code>
Recipient URL	<code>https://sage67.my.salesforce.com</code>
Destination URL	<code>https://sage67.my.salesforce.com</code>
Audience Restriction	<code>https://sage67.my.salesforce.com</code>
Default Relay State	<code>https://sage67-- fhcm2.vf.force.com/apex/fHCM2__CollaborationPortalIndex</code>



SETUP

Single Sign-On Settings

SAML Single Sign-On Settings

[Back to Single Sign-On Settings](#)[Edit](#) [Delete](#) [Clone](#) [Download Metadata](#) [SAML Assertion Validator](#)

Name	OKTA SSO	API Name	OKTA_SSO
SAML Version	2.0		
Issuer	http://www.okta.com/6[REDACTED]	Entity ID	https://sage67.my.salesforce.com
Identity Provider Certificate	EMAILADDRESS=info@okta.com, CN=dev-4653744, OU=SSOProvider, O=Okta, L=San Francisco, ST=California, C=US Expiration: 18 Jan 2033 19:32 GMT		
Request Signing Certificate	SelfSignedCert_09Jan2023_164451		
Request Signature Method	RSA-SHA256		
Assertion Decryption Certificate	Assertion not encrypted		
SAML Identity Type	Federation ID		
SAML Identity Location	Subject		
Service Provider Initiated Request Binding	HTTP Redirect		
Identity Provider Login URL	https://[REDACTED].okta.com/app/[REDACTED]_oktasso_1/[REDACTED]/sso/saml		
Custom Logout URL			
Custom Error URL			
Single Logout Enabled	☐		

Google App: Pre-Enhanced Domains change

Service provider details

To configure single sign on, add service provider details such as ACS URL and entity ID. [Learn more](#)

ACS URL

https://sage67.cloudforce.com

Entity ID

https://sage67.cloudforce.com

Start URL (optional)

https://sage67-fhcm2.visualforce.com/apex/fhCM2__CollaborationPortallIndex

☐ Signed response

Name ID

Defines the naming format supported by the identity provider. [Learn more](#)

Name ID format

UNSPECIFIED

Name ID

Basic Information > Primary email

Sage People – Google – Pre-Enhanced Domains change

SETUP

Single Sign-On Settings

SAML Single Sign-On Settings

[Back to Single Sign-On Settings](#)

EditDeleteCloneDownload MetadataSAML Assertion Validator

Name	Google SSO	API Name	Google_SSO
SAML Version	2.0	Entity ID	https://sage67.cloudforce.com
Issuer	https://accounts.google.com/o/saml2/...		
Identity Provider Certificate	ST=California, C=US, OU=Google For Work, CN=Google, L=Mountain View, O=Google Inc. Expiration: 15 Oct 2025 01:22:36 GMT		
Request Signing Certificate	SelfSignedCert_09Jan2023_164451		
Request Signature Method	RSA-SHA256		
Assertion Decryption Certificate	Assertion not encrypted		
SAML Identity Type	Federation ID		
SAML Identity Location	Subject		
Service Provider Initiated Request Binding	HTTP Redirect		
Identity Provider Login URL	https://accounts.google.com/o/saml2/...		
Custom Logout URL			
Custom Error URL			
Single Logout Enabled	☐		

Just-in-time User Provisioning

User Provisioning Enabled ☐

Endpoints

View SAML endpoints for your org, Experience Cloud sites, or custom domains.

Your Organization

Login URL	https://sage67.cloudforce.com
Logout URL	https://sage67.cloudforce.com/services/auth/sp/saml2/logout
OAuth 2.0 Token Endpoint	https://sage67.cloudforce.com/services/oauth2/token

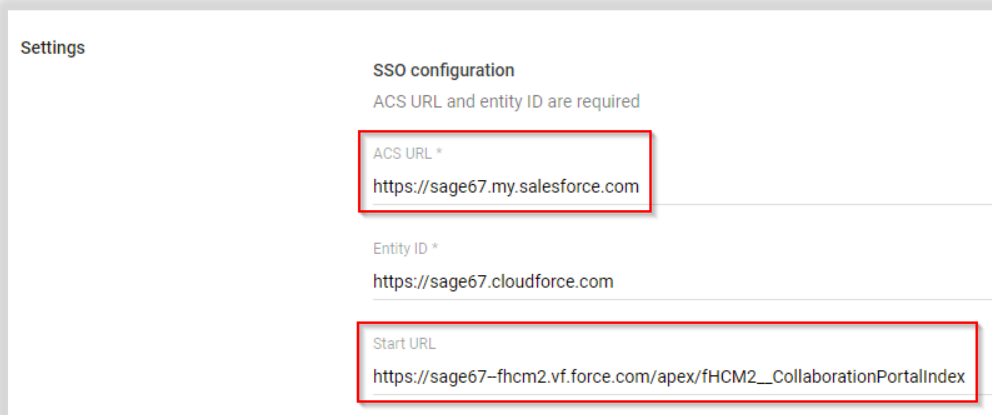
EditDeleteCloneDownload MetadataSAML Assertion Validator

Google App – Post Enhanced Domains change

Sign into the main Google portal as an Admin user, click the Apps menu item, choose Web and

Mobile Apps from the side menu and click the relevant App which is linked to Sage People. Expand the Service provider details.

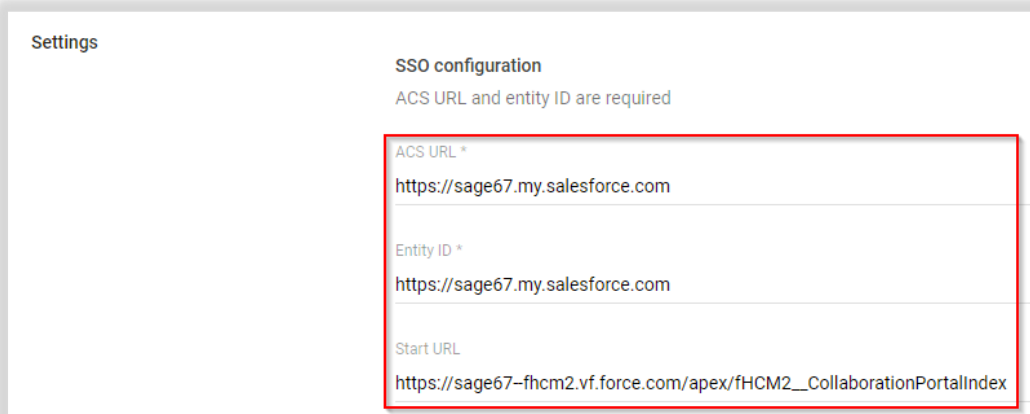
Update the ACS URL and Start URL with the new URLs then click Save.



The screenshot shows the 'Settings' page for SSO configuration. Under the heading 'SSO configuration', a note states 'ACS URL and entity ID are required'. There are three input fields: 'ACS URL *' with the value 'https://sage67.my.salesforce.com', 'Entity ID *' with the value 'https://sage67.cloudforce.com', and 'Start URL' with the value 'https://sage67-fhcm2.vf.force.com/apex/fHCM2__CollaborationPortalIndex'. The 'ACS URL *' and 'Start URL' fields are highlighted with red rectangular boxes.

This is the only change required once Enhanced Domains has been deployed in the Sage People org, however for completeness and to avoid any misinterpretation in the future, we recommend that you also change the Entity ID both in Google and in the Single Sign-On setup in Sage People.

See examples below:



The screenshot shows the 'Settings' page for SSO configuration. Under the heading 'SSO configuration', a note states 'ACS URL and entity ID are required'. There are three input fields: 'ACS URL *' with the value 'https://sage67.my.salesforce.com', 'Entity ID *' with the value 'https://sage67.my.salesforce.com', and 'Start URL' with the value 'https://sage67-fhcm2.vf.force.com/apex/fHCM2__CollaborationPortalIndex'. All three fields are highlighted with a single red rectangular box.



SETUP

Single Sign-On Settings

SAML Single Sign-On Settings

[Back to Single Sign-On Settings](#)

[Edit](#) [Delete](#) [Clone](#) [Download Metadata](#) [SAML Assertion Validator](#)

Name	Google SSO	API Name	Google_SSO
SAML Version	2.0	Entity ID	https://sage67.my.salesforce.com
Issuer	https://accounts.google.com/o/saml2/?[redacted]		
Identity Provider Certificate	ST=California, C=US, OU=Google For Work, CN=Google, L=Mountain View, O=Google Inc. Expiration: 15 Oct 2025 01:22:36 GMT		
Request Signing Certificate	SelfSignedCert_09Jan2023_164451		
Request Signature Method	RSA-SHA256		
Assertion Decryption Certificate	Assertion not encrypted		
SAML Identity Type	Federation ID		
SAML Identity Location	Subject		
Service Provider Initiated Request Binding	HTTP Redirect		
Identity Provider Login URL	https://accounts.google.com/o/saml2/[redacted]		
Custom Logout URL			
Custom Error URL			
Single Logout Enabled	☐		

Single Sign-On in Sandbox

If Single Sign-On (SSO) is being used to access Sandbox environments, the Single Sign-On settings will need to be changed. If you are not using SSO to access Sandboxes, then no changes are required.

From 3 February 2023, Salesforce added the word 'sandbox' to all Sandbox URLs and you will need to update your SSO configuration. For example, a Sandbox Domain URL will look like this: my-domain-name--sandbox.my.salesforce.com

Action required:

Contact your IT Administrator to update the configuration settings in your SSO platform to reference the my.salesforce.com Domain as follows:

Add word 'sandbox' to the Sandbox URL noting that the word 'sandbox' must reflect your chosen name for your Sandbox.

Example: 'my-domain-name--mysandboxname.my.salesforce.com'

When Enhanced Domains are enabled, an SSO setting in the 'My Domain' page in Setup in your Sage People org is cleared, and will need be re-enabled. This will show as a checkbox next to the name of your SSO provider.

Go to **Setup**. In the Quick Find box, type in **My Domain**. Check the box next to your Single Sign-On Provider and **Save**.

Will APIs be impacted?

Action required if your org uses APIs; you will need support from the team who implemented the APIs. If you need help, please contact either your Managed Service Provider or your Customer Success Manager.

If you are using external APIs to access and retrieve data from your Sage People system, then updates to your APIs may be required.

If the Production Domain name was cloudforce.com prior to enabling Enhanced Domains, the API configuration will need to be changed to reference the my.salesforce.com Domain name.

If APIs are being used to access Sandboxes, the APIs need to be changed irrespective of the Domain name as 'sandbox' is added to the URL, for example:

my-domain-name-sandbox.my.salesforce.com

Firewalls and Whitelisting of Domain name

Action required by all customers; you will require support from your IT Department

Action	
Org has always has been a my.salesforce.com Domain (with or without Enhanced Domains enabled)	Org updated from a Cloudforce.com Domain
No action is required.	If the Production Domain was cloudforce.com , any whitelisting and/or firewalls will need to be updated to reference the new my.salesforce.com Domain. To understand the format of the new URL please click here .

Hard coded links used in Bookmarks and/or Intranet Sites

Action required by all customers; you will require support from your IT Department

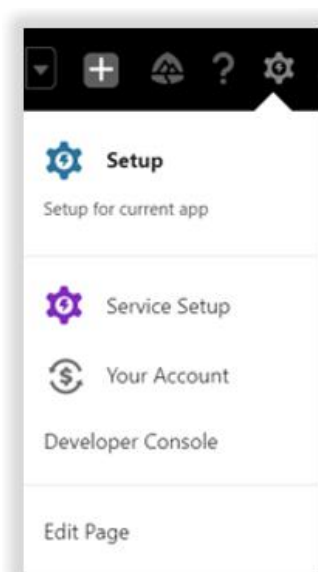
Action	
Org has always has been a my.salesforce.com Domain with Enhanced Domains enabled	Org updated from a Cloudforce.com Domain or my.salesforce.com without Enhanced Domains enabled
No action needed.	If the Domain URL is referenced in any intranet site and/or bookmarks then these will need to be updated with the new Domain URL as soon as Enhanced Domains has been enabled.

HCM Configuration Checks

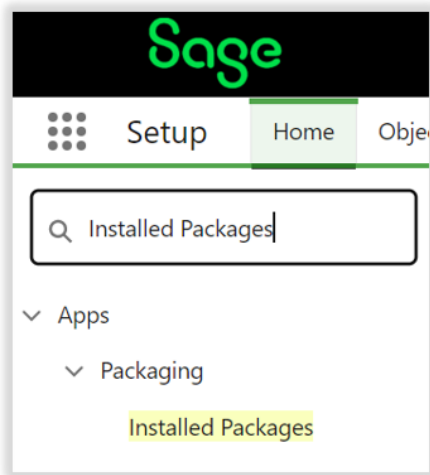
Global Configuration Settings

Action	
Org has always has been a my.salesforce.com Domain with Enhanced Domains enabled	Org updated from a Cloudforce.com Domain or my.salesforce.com without Enhanced Domains enabled
No action required.	The Sage People Human Capital Management Installed Package site URL will need to be updated. Please follow the instructions below.

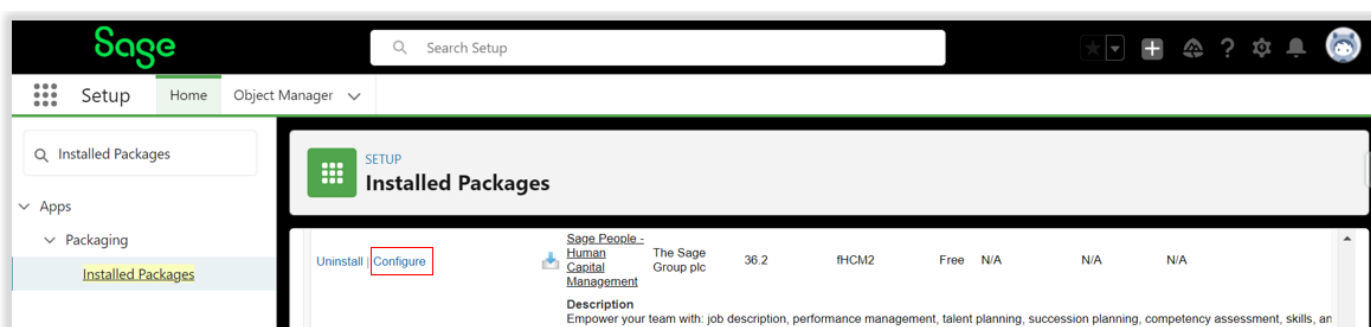
Go to **Setup**.



In the Quick Find box, type in **Installed Packages** and click on the **Installed Packages** link.



Scroll down to the Sage People – Human Capital Management Installed Package and click the **Configure** link.



Scroll down to the **Sites URL** field and paste in the relevant [new site URL](#) and click **Save**. For example:

Old Site URL: <https://acmehrf.secure.force.com>

*New Site URL: <https://acmehrf.my.salesforce-sites.com/PDF>

*Note: The new Site URL requires **‘/PDF’** to be added to the end of the URL. The PDF Site may have additional text after PDF e.g. PDFdocuments so make sure you use the full URL from the PDF Site.

Configure

Fairsail HCM

Details

Save

Setup

Password Reset From Address

Your HR Team

Fairsail Digest From Address

Your HR Team

Fairsail Action Creation Time

Not Active

Run Now

Fairsail Digest Send Time

Not Active

Run Now

Action Emails Send Batch Time

Not Active

Run Now

Sites URL

acmehr.my.salesforce-sites.com/PDF

Form Reminder Email Batch

Run Now

Note: It is imperative that your Site HCM Installed Package URL and your Remote Site URL match. They should look like this:

Area	Sample URL
Remote Site	https://sage1921.my.salesforce-sites.com
Site HCM Installed Packages	https://sage1921.my.salesforce-sites.com/PDF

Remote Sites

Action

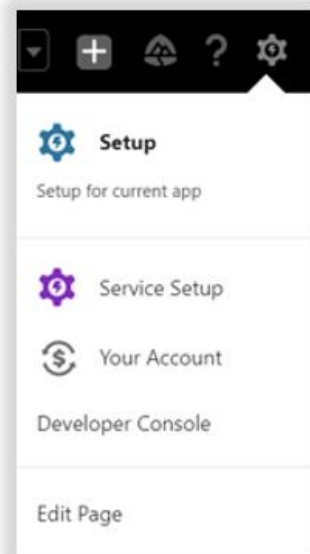
Org has always has been a my.salesforce.com Domain with Enhanced Domains enabled

No action required.

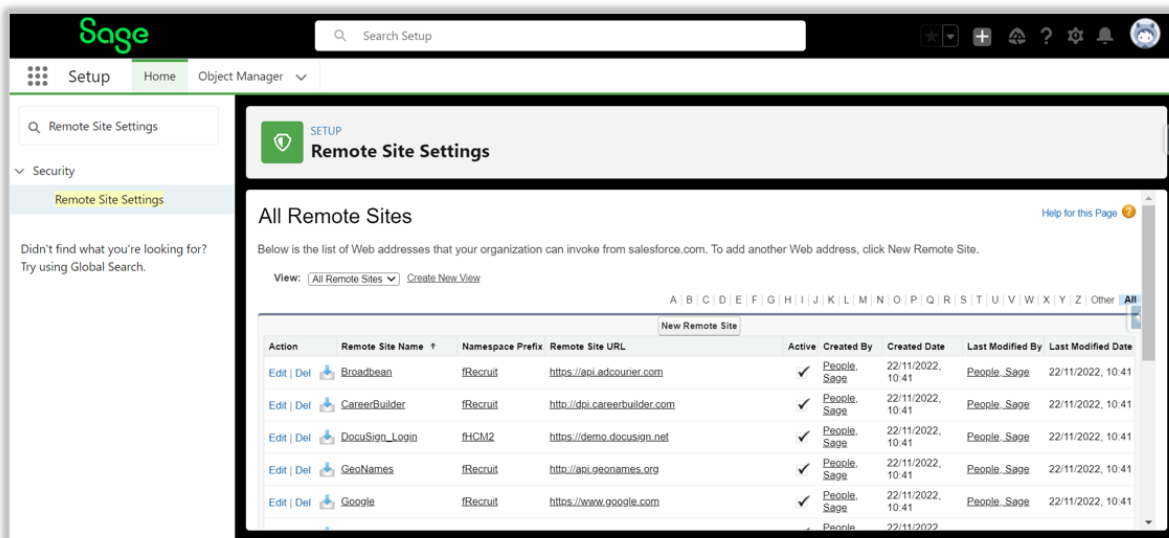
Org updated from a [Cloudforce.com](https://cloudforce.com) Domain or my.salesforce.com without Enhanced Domains enabled

Remote Site update required, please follow the instructions below.

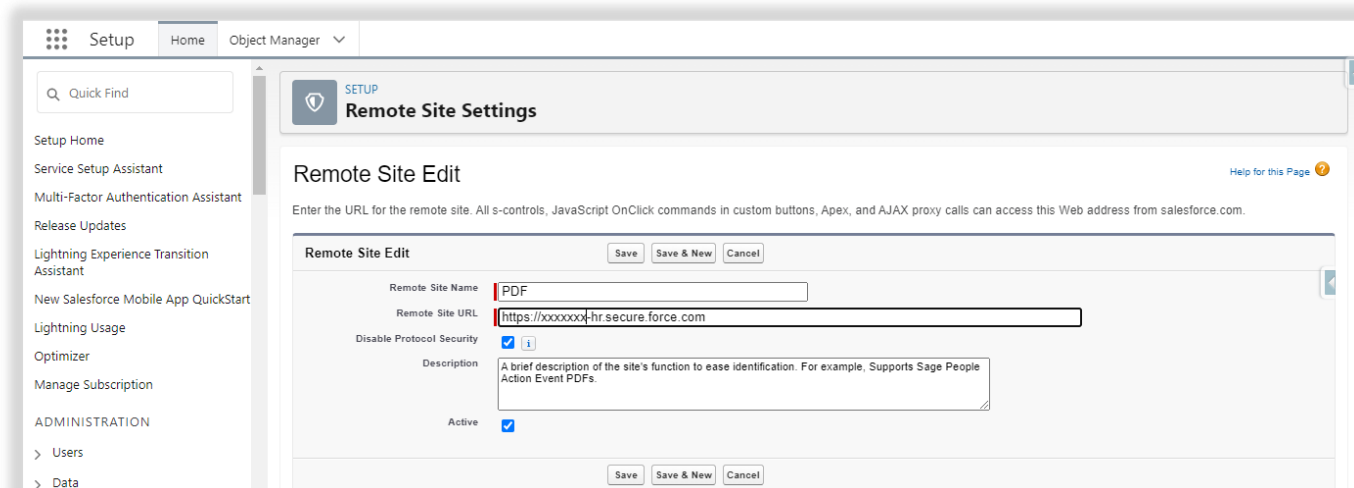
Go to **Setup**.



In the Quick Find box, type in **Remote Site Settings** and click on the **Remote Site Settings** link.



Scroll down to the Remote Site called **PDF** and click **Edit**. Paste in the relevant [new site URL](#) and click **Save**.



For example:

Old Site URL: <https://acmehr.secure.force.com>

New Site URL: <https://acmehr.my.salesforce-sites.com>

Note: It is imperative that your Remote Site URL and HCM Installed Package URL match. They should look like this:

Area	Sample URL
Remote Site	https://sage1921.my.salesforce-sites.com
Site HCM Installed Packages	https://sage1921.my.salesforce-sites.com/PDF

Mobile App

Action

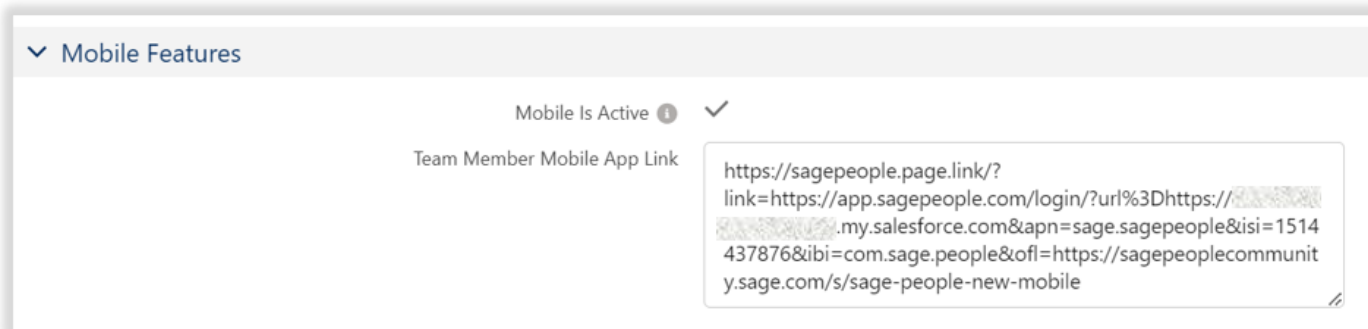
Org has always has been a my.salesforce.com Domain with Enhanced Domains enabled

No action required.

Org updated from a [Cloudforce.com](https://cloudforce.com) Domain or my.salesforce.com without Enhanced Domains enabled

Communicate the new Domain URL to all users.
[How to distribute the mobile app to users](#)

Go to **Policies** > open any Policy, scroll to the bottom of the Policy and here you will find the new Mobile App URL link.



If the user already has the app installed when the link is followed, the deep link will automatically configure the organization's sign-in URL for the app.

Users accessing the link from a desktop device are taken to a webpage with instructions on how to install the app.

After the app sign-in URL has been configured using the deep link, users can follow the usual procedure for authenticating with the app using their Sage People login credentials or Single Sign-On details.

HCM Form Definitions

Action

Org has always has been a my.salesforce.com Domain with Enhanced Domains enabled

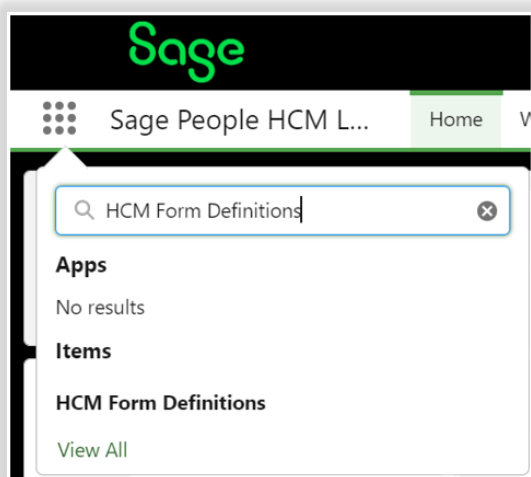
No action is required.

Org updated from a [Cloudforce.com](https://cloudforce.com) Domain or my.salesforce.com without Enhanced Domains enabled

Once Enhanced Domains has been enabled, the HCM Forms Site URL will automatically change and this new URL needs to be referenced in all HCM Form Definitions. To get the new HCM Forms Site URL, go to Setup > Sites.

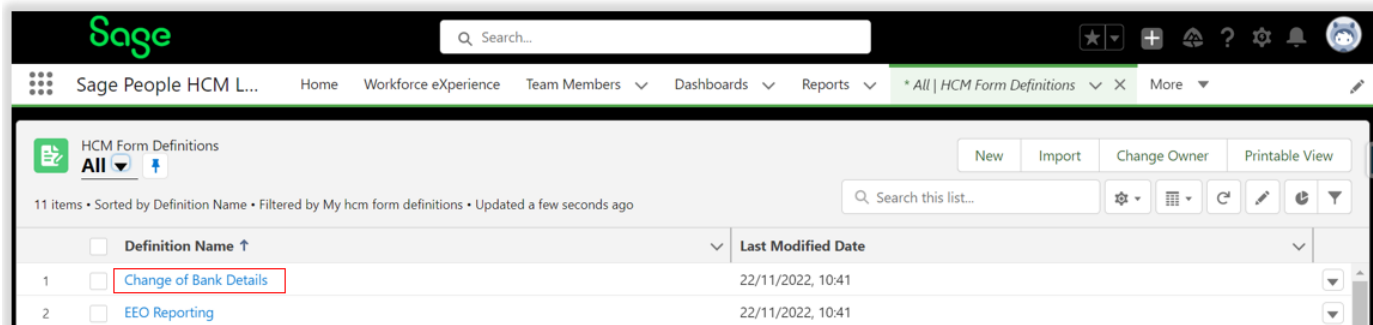
Sites (hr.my.salesforce-sites.com) New						
Action	Site Label ↑	Site URL	Site Description	Active	Site Type	Last Modified By
Edit Deactivate	HCM Forms	https:// hr.my.salesforce-sites.com/hr	Used For HCM Forms	✓	Force.com	Sage People System Support, 25/11/2020 20:10
Edit Deactivate	PDF Site	https:// hr.my.salesforce-sites.com/pdf	Site supporting PDF use in Sage People	✓	Force.com	Sage People System Support, 25/11/2020 20:10
Edit Deactivate	Recruit	https:// hr.my.salesforce-sites.com/recruit	Used for Candidate portal and recruit forms	✓	Force.com	Sage People System Support, 23/12/2020 11:01

From the HR Portal, go to **App Launcher** and search for **HCM Forms Definitions** and click on the link.



The following steps need to be completed for **every active** HCM Form Definition.

Select a form by clicking the link of the Definition Name e.g. Change of Bank Details.



Click **XML Edit**. Paste in the new HCM Forms Site URL in the **Request Prefix** field, add in a **/** to the end of the URL you have just pasted in and click **Save**. Repeat the steps for all HCM Forms Definitions.

The screenshot shows the 'HCM Form Definition' XML Edit form. The 'Form Definition Details' section is highlighted. The 'Request Prefix' field is highlighted with a red box and contains the URL 'https://acme-hr.my.salesfor'. Other fields include 'Definition Name' (Change of Bank Details), 'Permit New Object' (checkbox), 'EncodedId' (form), 'Link Relationship' (Employment_c), and 'VisualForce Page' (fHCM2_form).

Note: If you have referenced URL links within the HCM Form Definition, these will also need to be updated to reflect the new my.salesforce.com Domain URL.

Static Resources

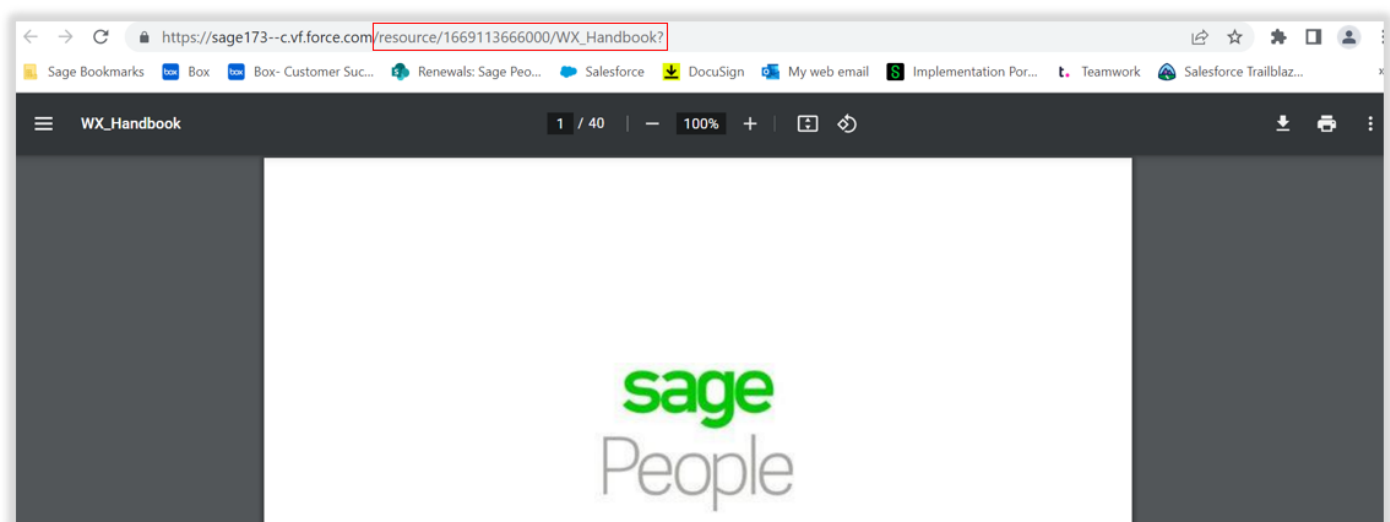
Action	
Org has always has been a my.salesforce.com Domain with Enhanced Domains enabled	Org updated from a Cloudforce.com Domain or my.salesforce.com without Enhanced Domains enabled
No action is required.	Once Enhanced Domains has been enabled, Static Resource URLs will change. If Static Resources are referenced in Internal Communications, Stylesheets and HR Noticeboards then these URL links will need to be reviewed and may require updating with the new Static Resource URL.

Static Resources are used in several areas in Sage People:

- Internal Communications
- Stylesheets; these are referenced in HCM Forms Definitions
- HR Noticeboards

These are referenced as 'URL' links so **every active** Internal Communications, Stylesheets and HR Noticeboards will need to be checked to make sure that the updated Static Resource URL is referenced.

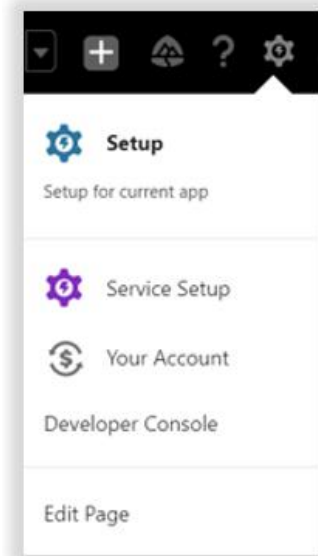
If the Static Resources referenced URL begins with **/resource**, no further action will be needed as the URL will update dynamically when Enhanced Domains is switched on. If a **full** URL is referenced, then these URLs will not change dynamically and will need to be updated. When you make the updates, only copy the URL from **/resource/.....onwards**; this will ensure that going forward the URL links will continue to update dynamically.



Where do we find the Static Resource URL ?

Once Enhanced Domains has been enabled, Static Resource URLs will change.

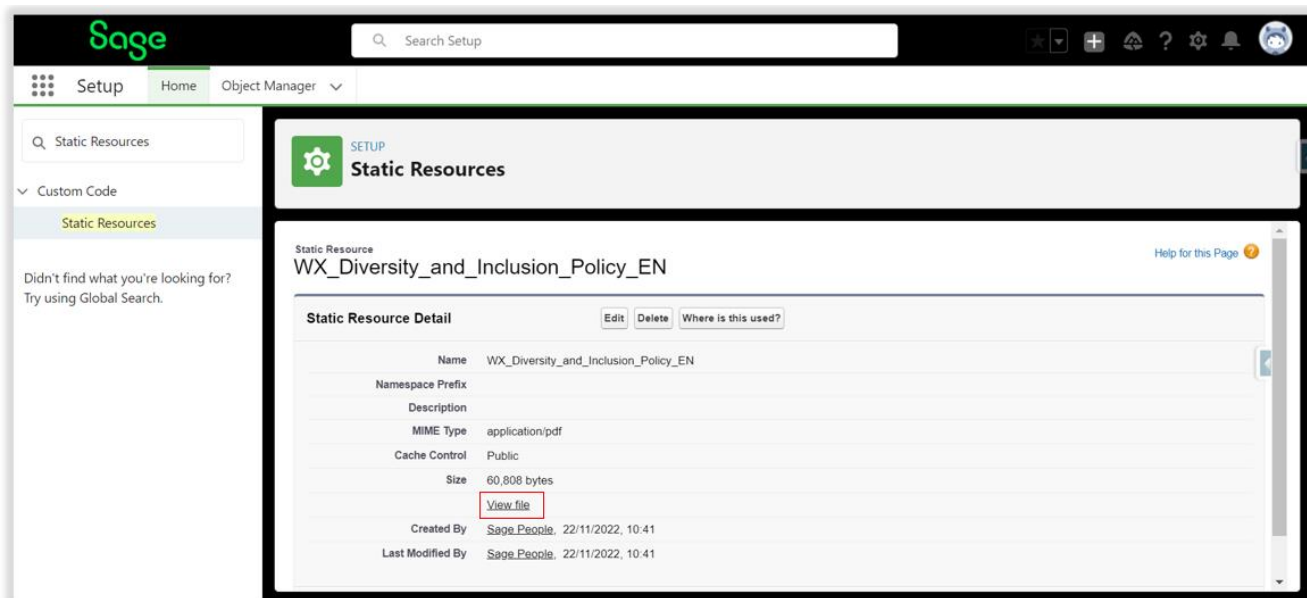
Go to **Setup**.



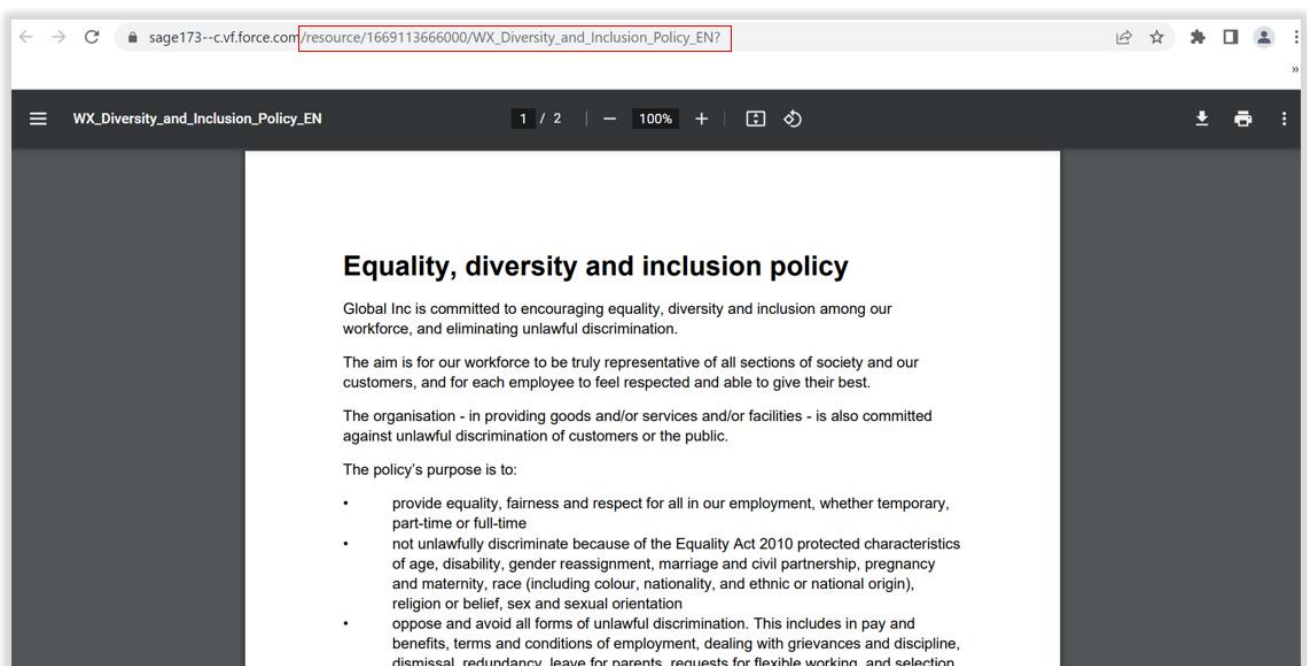
In the Quick Find box, type in **Static Resources** and click on the **Static Resources** link.

A screenshot of the Salesforce Static Resources page. The page title is 'Static Resources'. Below the title, there is a description: 'Use static resources to upload content that you want to reference in a Visualforce page, including .zip and .jar files, images, stylesheets, JavaScript, and other files.' There is a 'View' dropdown menu set to 'WX Communications - Documents [PDF]'. Below this is a table with columns: Action, Name, MIME Type, Size, Created By Alias, Created Date, and Last Modified Date. The table contains several rows of static resources, all of which are PDF files. The first row is 'WX_Diversity_and_Inclusion_Policy_EN' with a size of 60,808. The last row is 'WX_Global_Mobility_Policy_FR' with a size of 110,187. The 'Name' column is sorted in ascending order. There is a 'New' button in the top right corner of the table area. The left sidebar shows the 'Setup' menu with 'Static Resources' selected under 'Custom Code'. The top navigation bar shows 'Sage' and 'Search Setup'.

Find the relevant Static Resource and click on the 'Name' link. Click **View file**.



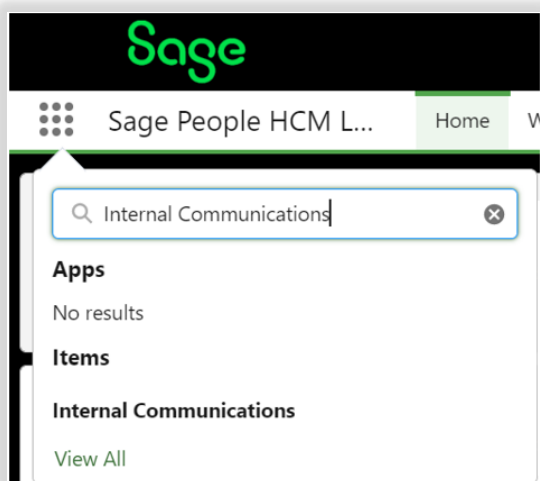
If the URL in your internet browser is different to the URL referenced in the Internal Communications and/or Stylesheets and/or HR Noticeboards, then copy the URL from **/resource...onwards** and paste into the relevant URL field.



Where do we check and update Internal Communications that use a Static Resource URL?

Action	
Org has always has been a my.salesforce.com Domain with Enhanced Domains enabled	Org updated from a Cloudforce.com Domain or my.salesforce.com without Enhanced Domains enabled
No action required.	Check and update (if required) all Rich Text Internal Communications that reference a Static Resource URL.

From the HR Portal, go to **App Launcher** and search for **Internal Communciations** and click on the link.



The following steps need to be completed for **every active Rich Text** Internal Communication.

Sort the 'Internal Communications' List View by **Tile Type**; click on the **Tile Type** column. This will organise your 'Internal Communications' into descending or ascending order.

You will need to check all Internal Communications with 'Tile Types' and/or 'Detail Type' which reference 'Rich Text'. If an image is included with a 'Rich Text Internal Communication' then a URL is used rather than a file upload; this can be found by double clicking the image in Edit mode.

	Internal Communication Name	Tile Type	Detail Type ↑	Show to Te...	Show To M...	Last Modified Date
1	OB Survey-Feedback	Rich Text	Rich Text	☒	☐	22/11/2022, 10:41
2	Communications - Employee Engagement Survey	Rich Text	Rich Text	☒	☐	22/11/2022, 10:41
3	Pay & Benefits - Concur	Rich Text	Rich Text	☒	☐	22/11/2022, 10:41
4	Pay & Benefits - Benefex	Rich Text	Rich Text	☒	☐	22/11/2022, 10:41

Click the Internal Communication Name link and click **Edit**.

Internal Communication: OB Survey-Feedback

Details | Related

Internal Communication Name
OB Survey-Feedback

Tile Rich Text

Summary Raw

Notes & Attachments (0)

Upload Files

Or drop files

Internal Communication Languages (2)

CNL-0028

Locale: fr

Tile Type: Rich Text

Summary:

Double click the image in the **Tile Content** section.

Internal Communication

Cancel Save

Basic Options | Advanced Options

Internal Communication Name: OB Survey-Feedback

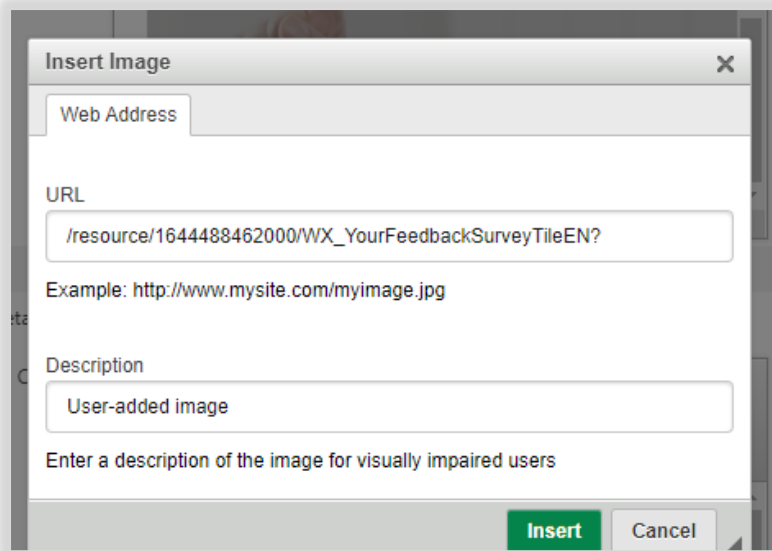
Tile Information

Tile Type: Rich Text

Tile Content

Rich Text Editor: Image of three smiley faces

This action displays the details of the URL. For the purpose of this example, because the URL begins with **/resource.....** no further action is required as the URL will update dynamically when Enhanced Domains is switched on.



Insert Image

Web Address

URL

/resource/1644488462000/WX_YourFeedbackSurveyTileEN?

Example: http://www.mysite.com/myimage.jpg

Description

User-added image

Enter a description of the image for visually impaired users

Insert Cancel

If the URL link is displayed in full (example below), the URL will need to be updated. Click [here](#) for the steps explaining how to find the Static Resource URL. Paste in the new URL from **/resource....onwards** and click **Save**.

<https://sage111--c.visualforce/resource/1672922768000/xxxxxxx>

How do we check and update the Stylesheet Static Resource URL in HCM Form Definitions?

Stylesheets as referenced as Static Resources within 'HCM Form Definitions'. To check the URL that is being referenced, please follow the guidance below.

Action

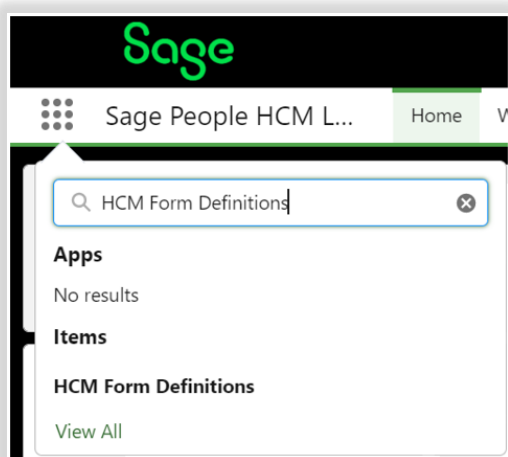
Org has always has been a my.salesforce.com Domain with Enhanced Domains enabled

No action required.

Org updated from a [Cloudforce.com](https://cloudforce.com) Domain or my.salesforce.com without Enhanced Domains enabled

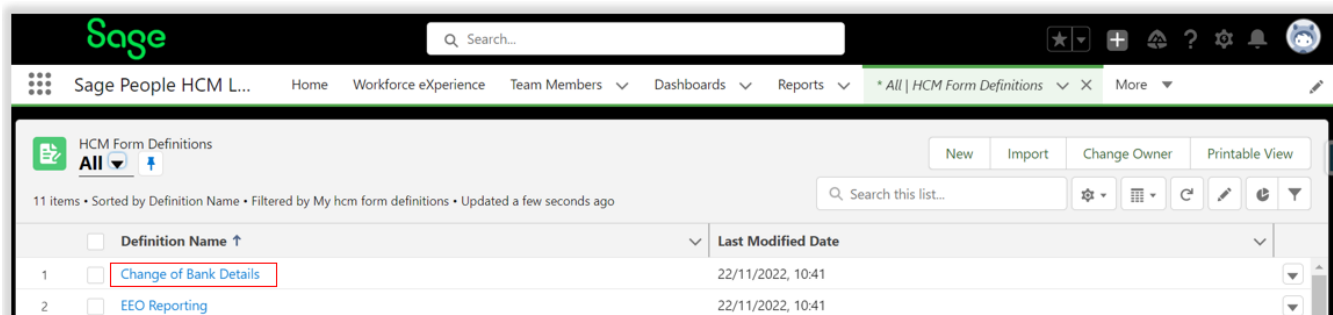
Check and update (if required) all Stylesheets linked to active HCM Form Definitions to ensure the correct Static Resource URL is being referenced. Please follow the guidance below.

From the HR Portal, go to **App Launcher** and search for **HCM Forms Definitions** and click on the link.



The following steps need to be completed for **every active** HCM Form Definition.

Select a form by clicking the link of the Definition Name e.g. Change of Bank Details.



Click **Visual Edit**.

HCM Form Definition

Change of Bank Details

HCM Form Definition

Visual EditXML EditDeleteCompleted Forms to Excel

▼ Form Definition Details

Definition NameChange of Bank Details

Visual EditXML EditDeleteCompleted Forms to Excel

FormEmailsData LinksPolicies

<form title="Change of Bank Details Form" stylesheet="/resource/1521812998000/css"> <page id="Change of Bank Details Form" preText="Please use the below form to submit a change of bank details." postText="Page 1" navigation="true" name="Change of Bank Details Form"> <question name="Employee Number:" prompt="Employee Number:" required="true"></question> <question name="Name" prompt="Name" required="true"></question> <question name="Bank Name" prompt="Bank Name" required="true" id="auto56"></question> <question name="Sort Code" prompt="Sort Code" required="true" id="auto57"></question> <question name="Account Number" prompt="Account Number" required="true" id="auto60"></question> <question name="Account Holder Name" prompt="Account Holder Name" required="true" id="auto58"></question> </page> <page id="End" preText="Please ensure the data you have entered is correct and then click on submit." postText="End of Form" navigation="true" name="End"></page></form>

Click **Advanced Mode**.

HCM Form Definition

Change of Bank Details

New PageNew QuestionNew OptionSaveAdvanced Mode

Change of Bank Details Form

Change of Bank Details Form

TitleChange of Bank Details Form

Sub Title

Pre Text

Post Text

DeleteClone

The Static Resouce URL is referenced in the ‘Stylesheet’ field.

HCM Form Definition

Change of Bank Details

New PageNew QuestionNew OptionSaveSimple ModeNew ButtonNew MessageNew FormulaNew Parameter

Change of Bank Details Form

Change of Bank Details Form

TitleChange of Bank Details Form

Sub Title

Pre Text

Post Text

Style

Stylesheet/resource/1521812998000/css

DeleteClone

For the purpose of this example, because the URL begins with **/resource.....** no further action is required as the URL will update dynamically when Enhanced Domains is switched on.

If the URL link is displayed in full (example below), the URL will need to be updated. Click [here](#) for the steps explaining how to find the Static Resource URL. Paste in the new URL from **/resource....onwards** into the **Stylesheet** field and click **Save**.

<https://sage111--c.visualforce/resource/1672922768000/xxxxxxx>

How do we check and update an HR Noticeboard Static Resource URL?

An HR Noticeboard may also reference Static Resource URL links which will need to be checked to ensure that the correct Static Resource URL is being referenced.

Action

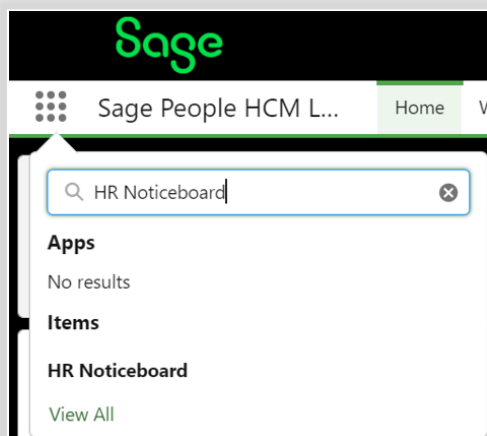
Org has always has been a my.salesforce.com Domain with Enhanced Domains enabled

No action required.

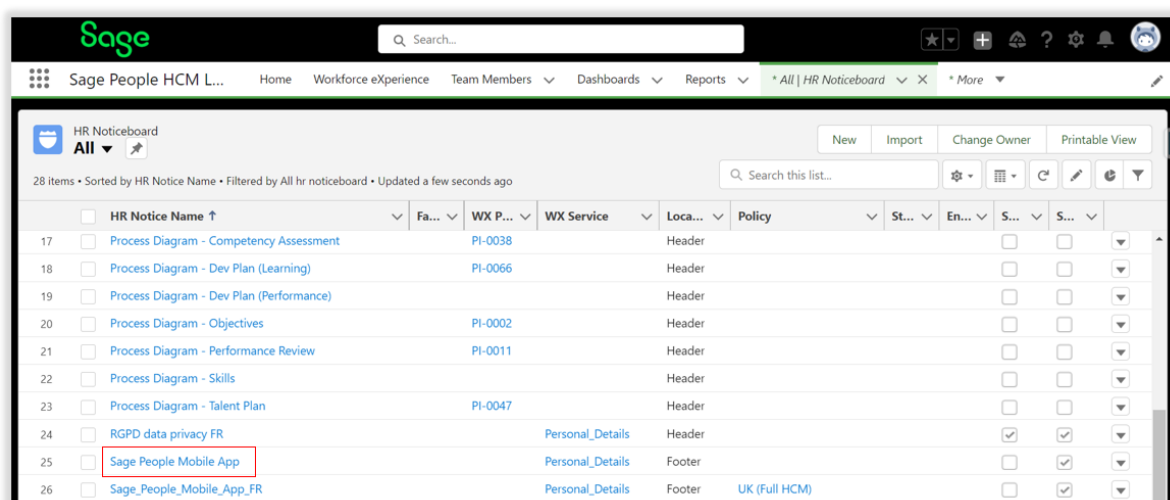
Org updated from a [Cloudforce.com](https://cloudforce.com) Domain or my.salesforce.com without Enhanced Domains enabled

Check and update (if required) all HR Noticeboards to ensure the correct Static Resource URLs are being referenced. Please follow the guidance below.

From the HR Portal, go to **App Launcher** and search for **HR Noticeboard** and click on the link.



The following steps need to be completed for **every active** HR Noticeboard. Click on the HR Notice Name link.



Click **Edit**.

The screenshot shows the 'HR Notice Edit' interface. The 'Information' section includes fields for 'HR Notice Name' (Sage People Mobile App), 'Fairshare Page', 'Location' (Footer), 'Order' (10.00000), 'Policy' (None), 'WX Service' (Personal_Details), 'Policy Group' (Active Employees), 'WX Process', and 'Allow Notice to Collapse' (checked). The 'Notice to be displayed' section shows 'Notice Type' (Rich Text) and a 'Text' area containing a promotional message about the Sage People Mobile App, accompanied by images of the app on a smartphone and mobile phones.

Double click the image in the **Text** section.

The screenshot shows the 'Insert Image' dialog box. It has a 'Web Address' tab with a 'URL' field containing '/resource/1586002485000/WX_HRNoticeMobile'. Below the URL field is an example: 'http://www.mysite.com/myimage.jpg'. There is also a 'Description' field with the text 'User-added image' and a prompt to 'Enter a description of the image for visually impaired users'. The dialog has 'Insert' and 'Cancel' buttons.

This action displays the details of the URL. For the purpose of this example, because the URL begins with **/resource.....** no further action is required as the URL will update dynamically when Enhanced Domains is switched on.

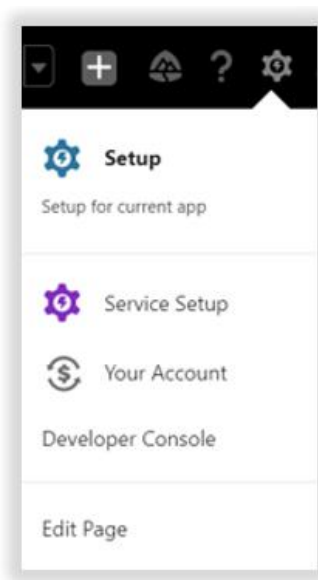
If the URL link is displayed in full (example below), the URL will need to be updated. Click [here](#) for the steps explaining how to find the Static Resource URL. Paste in the new URL from **/resource....onwards** into the HR Noticeboard **URL** field and click **Save**.

<https://sage111--c.visualforce/resource/1672922768000/xxxxxxx>

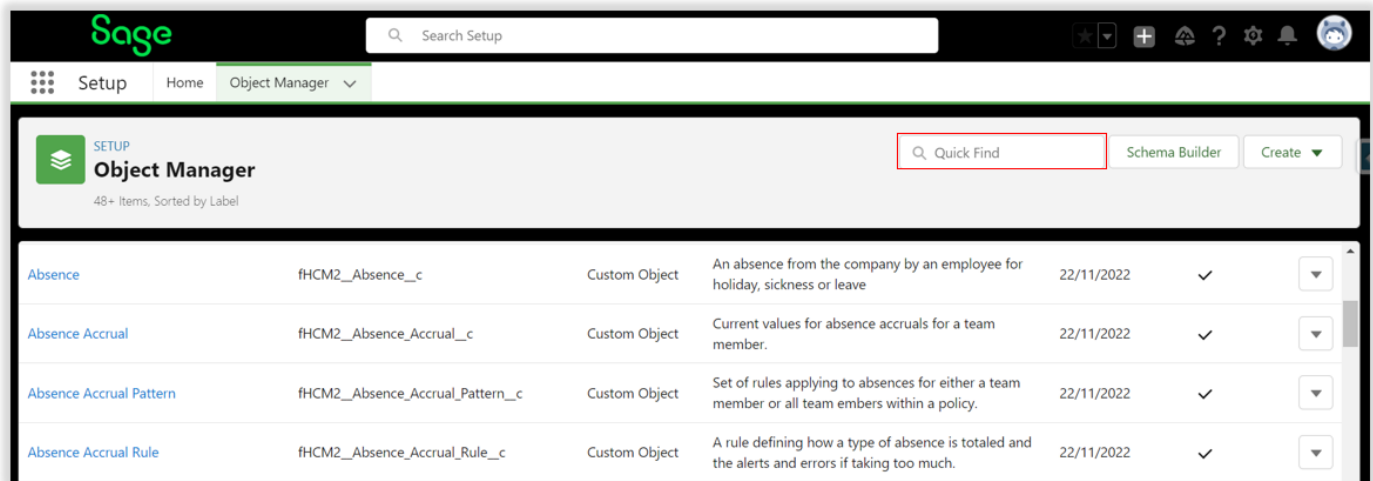
How do we update Custom Formula Fields that contain URLs?

Action	
Org has always has been a my.salesforce.com Domain with Enhanced Domains enabled	Org updated from a Cloudforce.com Domain or my.salesforce.com without Enhanced Domains enabled
No action required.	Review and update (if required) all custom Formula fields that contain a URL that have been created for your org specifically. The steps below need to be completed for every Object you have created custom Formula Fields for.

Go to **Setup**.

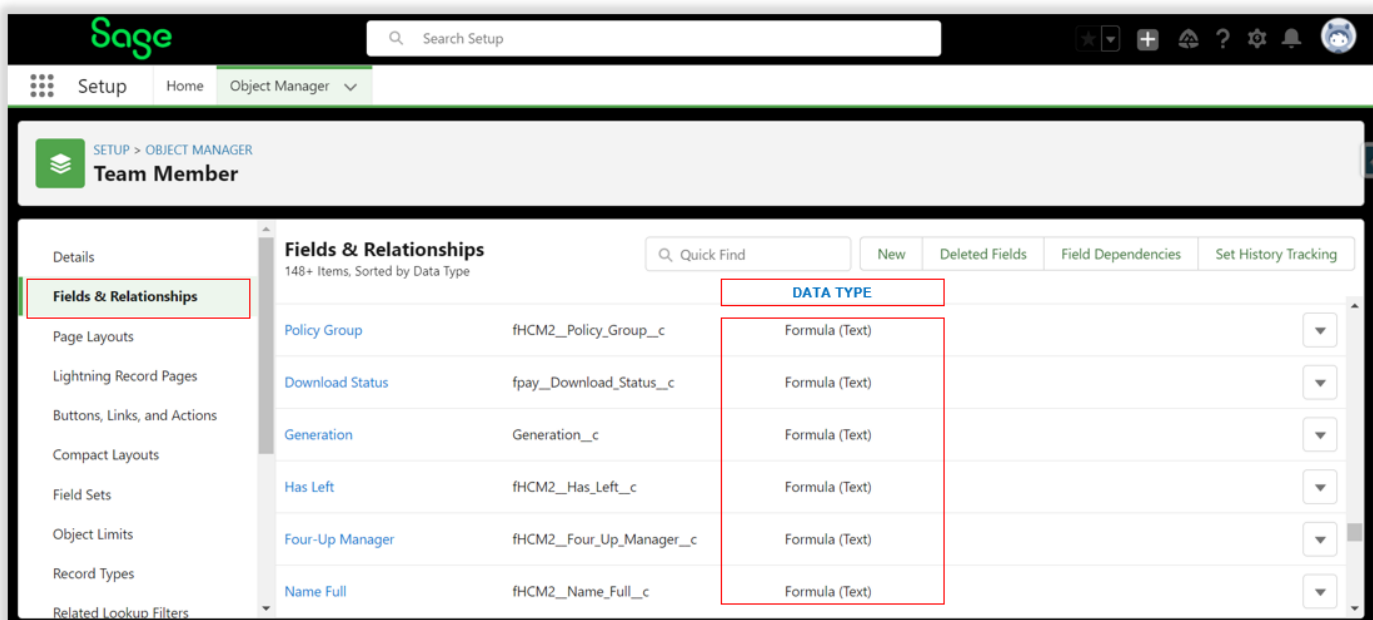


Select **Object Manager**. In the **Quick Find** search box, type in the applicable Object Name e.g. Team Member.



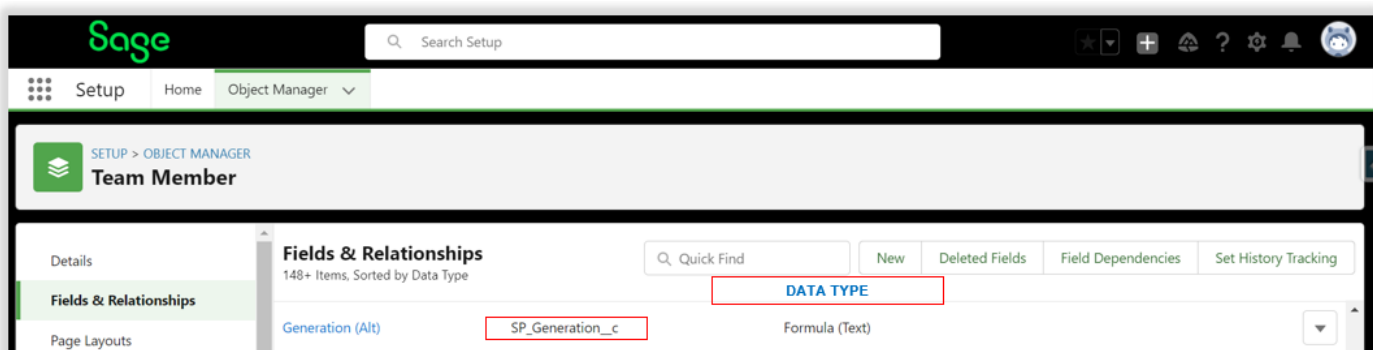
Object Name	Object ID	Object Type	Description	Created Date	Status	Actions
Absence	fHCM2_Absence_c	Custom Object	An absence from the company by an employee for holiday, sickness or leave	22/11/2022	✓	▼
Absence Accrual	fHCM2_Absence_Accrual_c	Custom Object	Current values for absence accruals for a team member.	22/11/2022	✓	▼
Absence Accrual Pattern	fHCM2_Absence_Accrual_Pattern_c	Custom Object	Set of rules applying to absences for either a team member or all team members within a policy.	22/11/2022	✓	▼
Absence Accrual Rule	fHCM2_Absence_Accrual_Rule_c	Custom Object	A rule defining how a type of absence is totaled and the alerts and errors if taking too much.	22/11/2022	✓	▼

Click **Fields & Relationships**. Click the **Data Type** column name to sort the fields by type. Scroll down the page until you get to the fields with a Data Type of **Formula (Text)**.



Field Name	Field ID	Data Type	Actions
Policy Group	fHCM2_Policy_Group_c	Formula (Text)	▼
Download Status	fpay_Download_Status_c	Formula (Text)	▼
Generation	Generation_c	Formula (Text)	▼
Has Left	fHCM2_Has_Left_c	Formula (Text)	▼
Four-Up Manager	fHCM2_Four_Up_Manager_c	Formula (Text)	▼
Name Full	fHCM2_Name_Full_c	Formula (Text)	▼

Identify which Formula (Text) fields require action i.e. these will have been manually created for you and the name of these fields may reference your company name for example, acme_has_a_car which makes them easy to identify.



Field Name	Field ID	Data Type	Actions
Generation (Alt)	SP_Generation_c	Formula (Text)	▼

Click the **Field Label** link and scroll down to the **Formula Options** section. In this example you can see there is a reference to Static Resource URL i.e. /resource/1236345112000. As the URL begins with **/resource.....** no further action is required as the URL will update dynamically when Enhanced Domains is switched on.

Custom Field Definition Detail
Edit
Set Field-Level Security
View Field Accessibility
Where is this used?

Field Information

Field Label

Picture URL

Object Name

Team Member

Field Name

Picture_URL

Namespace Prefix

fHCM2

API Name

fHCM2__Picture_URL__c

Description

Help Text

Data Owner

Field Usage

Data Sensitivity Level

Compliance Categorization

Created By

Steve Pendleton 05/01/2023, 15:49

Modified By

Steve Pendleton 05/01/2023, 15:49

Package Information

Installed Package

Sage People - Human Capital Management

Available in Versions

1.48 - Current

Formula Options

Data Type

Formula

IF(fHCM2__Picture_File__c = null, IF(fHCM2__Picture__c = null, "/resource/1236345112000/fHCM2__NoPicture", "/servlet/servlet.FileDownload?file=" & fHCM2__Picture__c), "/sfc/servlet.shepherd/document/download/" & fHCM2__Picture_File__c)

If the URL link is displayed in full (example below), the URL will need to be updated. Click [here](#) for the steps explaining how to find the Static Resource URL. Paste in the new URL from **/resource....onwards** and click **Save**.

<https://sage111--c.visualforce/resource/1672922768000/xxxxxxx>

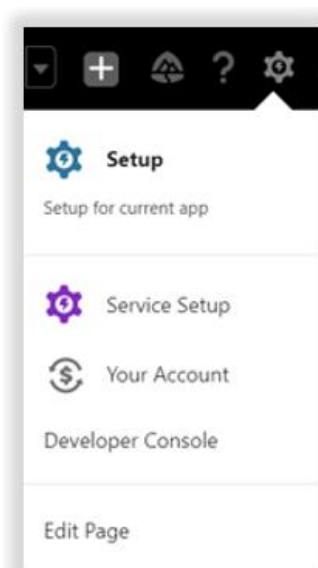
Will Classic Email Templates be impacted?

Action

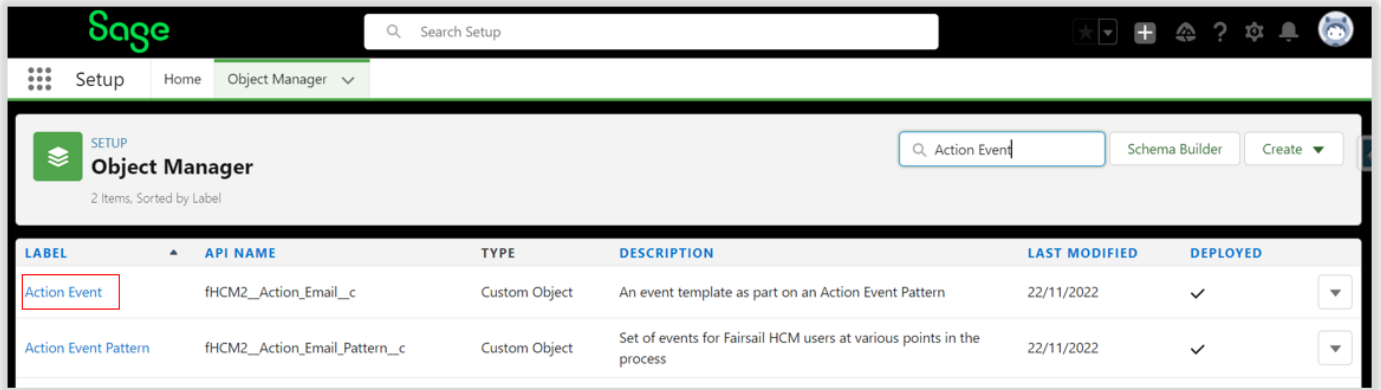
Org has always has been a my.salesforce.com Domain with Enhanced Domains enabled	Org updated from a Cloudforce.com Domain or my.salesforce.com without Enhanced Domains enabled
No action is required.	Update the Email Template Link Custom Field.
	Review Classic Email Templates to check if any deep URL links have been used and amend if required.

Where do we need to go to update the Email Template Link (dynamic link) used in our emails?

Go to **Setup**.



Select **Object Manager**. In the **Quick Find** search box, type in **Action Event** and click on the Label link.



Sage Search Setup

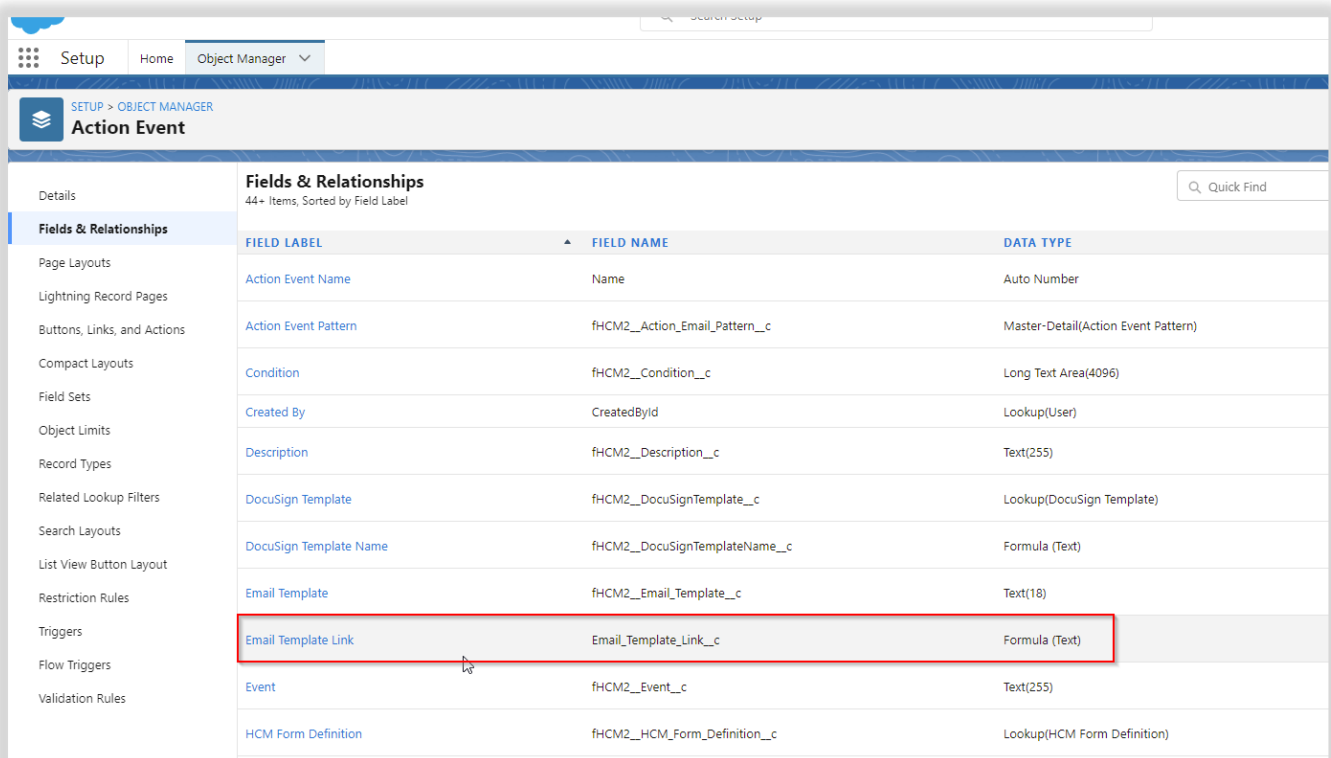
Setup Home Object Manager

SETUP Object Manager 2 Items, Sorted by Label

Q Action Event Schema Builder Create

LABEL	API NAME	TYPE	DESCRIPTION	LAST MODIFIED	DEPLOYED
Action Event	fHCM2_Action_Email__c	Custom Object	An event template as part on an Action Event Pattern	22/11/2022	✓
Action Event Pattern	fHCM2_Action_Email_Pattern__c	Custom Object	Set of events for Fairsail HCM users at various points in the process	22/11/2022	✓

Click **Fields & Relationships**. Scroll down until you find the **Email Template Link** field, click the Field Label link.



Setup > OBJECT MANAGER Action Event

Details Fields & Relationships 44+ Items, Sorted by Field Label Q Quick Find

Fields & Relationships

Page Layouts Lightning Record Pages Buttons, Links, and Actions Compact Layouts Field Sets Object Limits Record Types Related Lookup Filters Search Layouts List View Button Layout Restriction Rules Triggers Flow Triggers Validation Rules

FIELD LABEL	FIELD NAME	DATA TYPE
Action Event Name	Name	Auto Number
Action Event Pattern	fHCM2_Action_Email_Pattern__c	Master-Detail(Action Event Pattern)
Condition	fHCM2_Condition__c	Long Text Area(4096)
Created By	CreatedById	Lookup(User)
Description	fHCM2_Description__c	Text(255)
DocuSign Template	fHCM2_DocuSignTemplate__c	Lookup(DocuSign Template)
DocuSign Template Name	fHCM2_DocuSignTemplateName__c	Formula (Text)
Email Template	fHCM2_Email_Template__c	Text(18)
Email Template Link	Email_Template_Link__c	Formula (Text)
Event	fHCM2_Event__c	Text(255)
HCM Form Definition	fHCM2_HCM_Form_Definition__c	Lookup(HCM Form Definition)

Click **Edit**. In the **Formula Options** section, replace the text with the correct URL for your new Domain for example, [https://{insertmydomainhere}.my.salesforce.com/](https://mydomainhere.my.salesforce.com/) leaving the **&fHCM2__Email_Template__c** as it is. Click **Save**.

Custom Field Definition Detail

[Edit](#) [Set Field-Level Security](#) [View Field Accessibility](#) [Where is this used?](#)

Field Information	
Field Label	Email Template Link
Field Name	Email_Template_Link
API Name	Email_Template_Link__c
Description	
Help Text	
Data Owner	
Field Usage	
Data Sensitivity Level	
Compliance Categorization	
Created By	Sage People System Support , 17/09/2021, 11:00

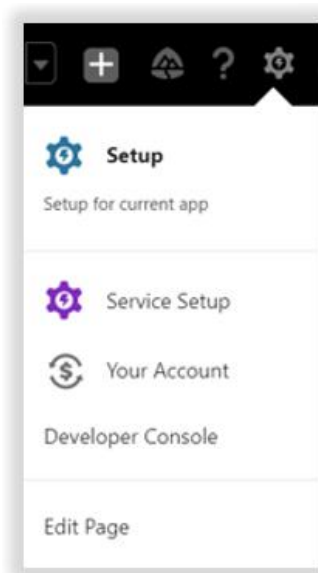
Formula Options

Data Type	Formula
REPLACE THIS TEXT WITH https://fs-xxxx.cloudforce.com/ & fHCM2__Email_Template__c	

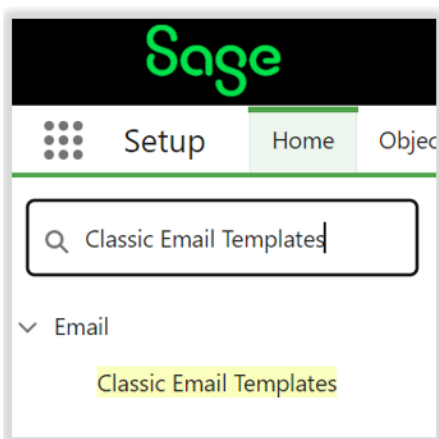
If we have deep links in our Classic Email Templates where do we need to go to update these?

In some cases, you may have email templates that have been configured with a non-dynamic URL link for example, a new starter email may contain a link to WX.

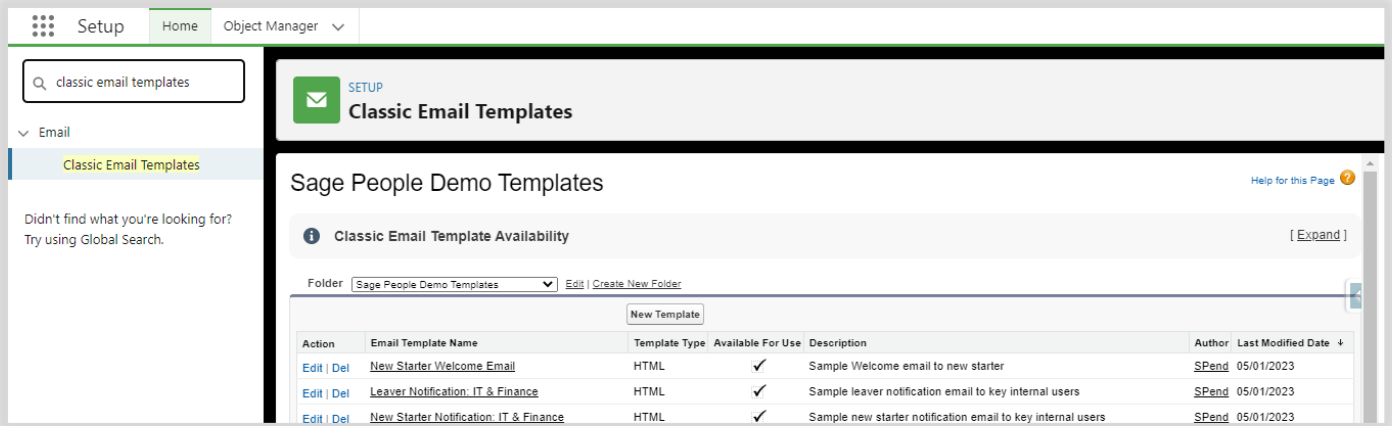
Go to **Setup**.



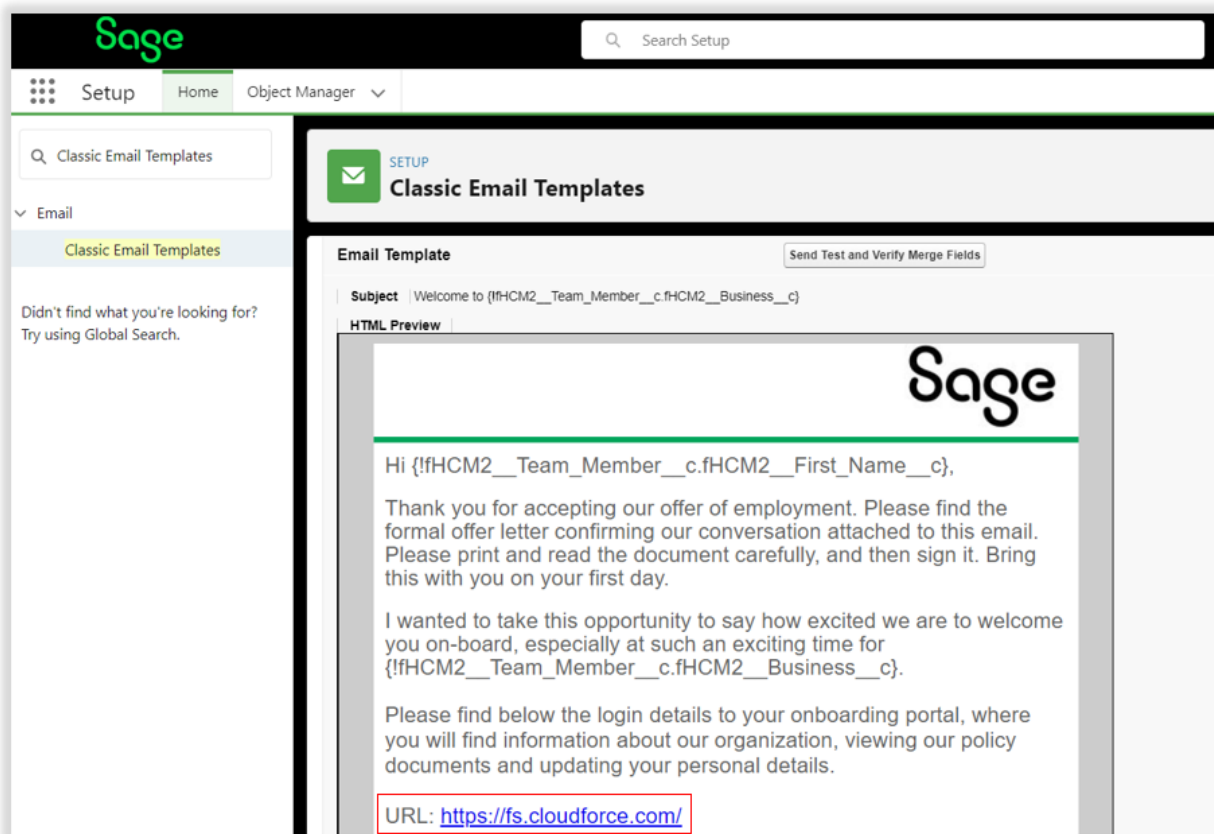
In the Quick Find box, type in **Classic Email Templates** and click on the **Classic Email Templates** link.



Click on **Email Template Name** link for the template you want to update.



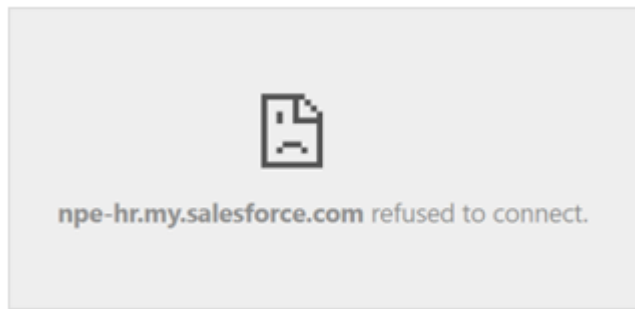
Scroll to the bottom of the page until you come to the **Email Template** section. In this example, the template is referencing the cloudforce.com Domain URL. This will need to be updated to my.salesforce.com/.



To make changes to the URL, click **Edit Text Version** and paste in the relevant [new site URL](#) and click **Save**.

NOTE: If you have something similar to 'click here' as a hyperlink in an email template e.g. to complete an onboarding form, the URL behind this will have automatically updated if you have already updated the HCM Form Site URL in [HCM Form Definitions](#). Use a test record to check that the email template triggers and when clicking the **click here** hyperlink, it opens to the correct form.

If you try to click the hyperlink in Edit Classic Email Templates mode, you will see an error message similar to the example below as you can't test the URL from this Edit screen, the only way to test is as mentioned above.



PlanSource (US Benefits) Configuration Checks

If you are using Sage People US Benefits powered by PlanSource and your Domain was my.salesforce.com previously, no action is required.

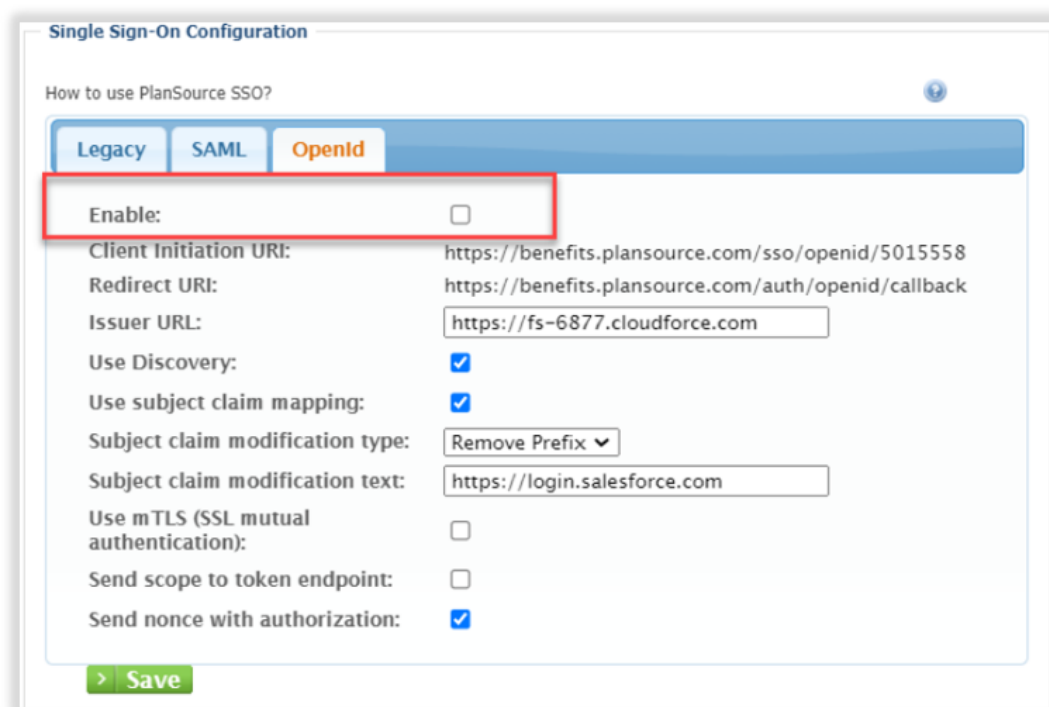
If you had a cloudforce.com Domain:

Login to PlanSource as a System Administrator.

Go to **System > Single Sign On**.

Select the **OpenID** tab.

Clear the **Enable** box.



Single Sign-On Configuration

How to use PlanSource SSO?

Legacy SAML **OpenId**

Enable: ☐

Client Initiation URI: <https://benefits.plansource.com/sso/openid/5015558>

Redirect URI: <https://benefits.plansource.com/auth/openid/callback>

Issuer URL:

Use Discovery: ☒

Use subject claim mapping: ☒

Subject claim modification type:

Subject claim modification text:

Use mTLS (SSL mutual authentication): ☐

Send scope to token endpoint: ☐

Send nonce with authorization: ☒

> Save

Click **Save**.

Recruit Configuration Checks

The Base URL within the **Sage People Recruit Installed Package** will need to be updated once Enhanced Domains has been enabled.

Action

Org has always has been a my.salesforce.com Domain with Enhanced Domains enabled

No action required.

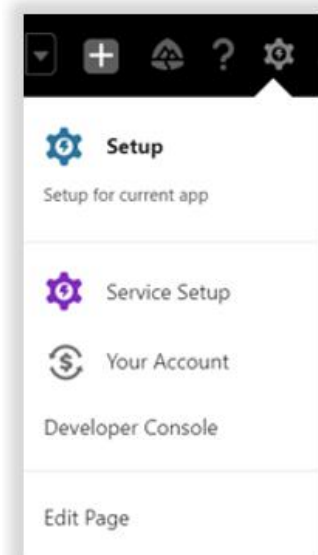
Org updated from a [Cloudforce.com](https://cloudforce.com) Domain or my.salesforce.com without Enhanced Domains enabled

Base URL needs to be updated. Once Enhanced Domains has been enabled, the Recruit Site URL will automatically change and this new URL needs to be referenced in the Recruit Base URL. To get the new Recruit Site URL, go to Setup > Sites > copy the URL and paste this into the Base URL field in the Recruit Installed Package.

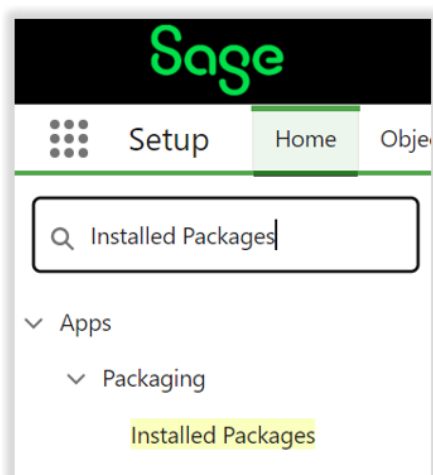
Update all vacancy links on 3rd party sites that were created before Enhanced Domains was enabled.

Sites (hr.my.salesforce-sites.com) New						
Action	Site Label ↑	Site URL	Site Description	Active	Site Type	Last Modified By
Edit Deactivate	HCM Forms	https:// hr.my.salesforce-sites.com/hr	Used For HCM Forms	✓	Force.com	Sage People System Support, 25/11/2020 20:10
Edit Deactivate	PDF Site	https:// hr.my.salesforce-sites.com/pdf	Site supporting PDF use in Sage People	✓	Force.com	Sage People System Support, 25/11/2020 20:10
Edit Deactivate	Recruit	https:// hr.my.salesforce-sites.com/recruit	Used for Candidate portal and recruit forms	✓	Force.com	Sage People System Support, 23/12/2020 11:01

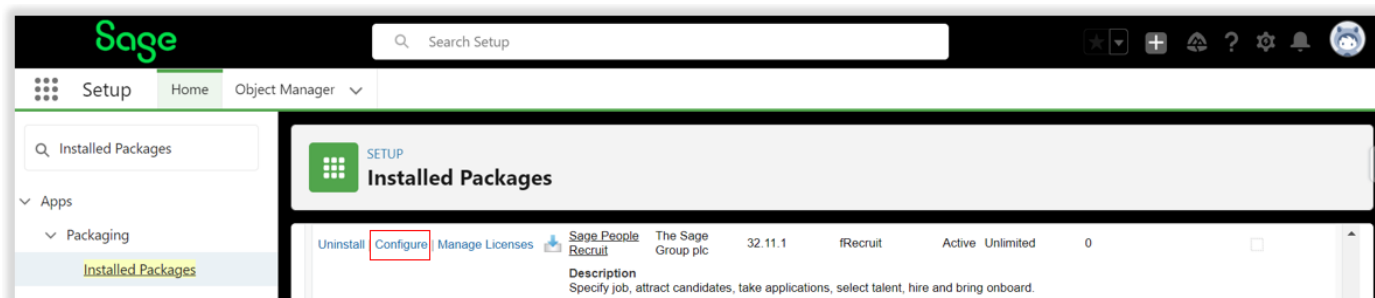
Go to **Setup**.



In the Quick Find box, type in **Installed Packages** and click on the **Installed Packages** link.



Scroll down to the **Sage People Recruit** Installed Package and click the **Configure** link.



Update the Base URL field by pasting in the relevant [new site URL](#); add in a **/** to the end of the URL you have just pasted in and click **Save**.

Configure
Sage People Recruit

Sage People Recruit Configuration Save

Overall Hiring Manager New Vacancies Job Boards BroadBean Agency Portal Applicant Portal Candidate Experience External APIs

Hide Name In Queues ☐

Placement One At A Time ☐

Shadow Contact Account

Use Opportunity ☐

Use Opportunity Placement ☐

Use Placement ☐

Use Workplace ☐

Use Vacancy Geolocation ☐

Default Geolocation Country

Require Vacancy Approval ☒

Use Job Requisition ☒

Require Offer Approval ☒

Base URL

Days For Approval Reminder

Approval Reminder Email Send Time Not active Run Now

Forms Reminder Email Send Time Not active Run Now

How do we update the URL Links in our Recruit Email Templates?

Action

Org has always has been a my.salesforce.com Domain with Enhanced Domains enabled

No action required.

Org updated from a [Cloudforce.com](https://cloudforce.com) Domain or my.salesforce.com without Enhanced Domains enabled

Please refer to guidance in [this](#) section for the guide.

Additional Resources

For more information about Enhanced Domains, please refer to the Salesforce resources below:

- [Enhanced Domain Timeline](#)
- [Considerations for Enhanced Domains](#)
- [Enable Enhanced Domains](#)
- [Enhanced Domains FAQs](#)

